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DM Chainsaws Ltd
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Company Reg. No. 04162911
VAT No. 768-8657-52

23 FEB 2022

Mrs A Gardener
Planning Department
Arun District council
1 Maltravers Rd
BN17 5LF

14th Feb 2022

Dear Mrs Gardener

Concerns Ref: Application WA/2/22/OUT – (Land west of Yapton Lane)

As owner of DM Chainsaws we would like to register our concern about the potential impact of the proposals on our business.

We are located to the North West of the application site, sharing a common boundary on 3 sides and are concerned that the building of 48 homes around our business premises may give rise to noise complaints that would impede our business.

We sell and service forestry and garden machinery. New machines are run up and checked upon point of sale (Chainsaws, Brushcutters, Hedgecutters, Blowers, Mowers etc.) The servicing of customers machines also requires regular running/testing. Our customers mainly being trade, some of which are National Trust, Sussex Wildlife Trust, Arundel Wetlands, District council's parks departments, utility companies, Land owners and more. We also have a training facility where we run courses in the use of machinery, for example chainsaw maintenances and crosscutting.

Our opening hours are 7.30 am to 5pm week days and 8 to 12mid day on a Saturday and we employ seven staff.

DM Chainsaws have operated from this site for over 30 years. To date we have not received a single complaint from our neighbours. We are ideally situated on the edge of the village overlooking the fields to the south. We try to avoid running loud machinery where possible within our yard as the buildings bounce the noise in all directions. We therefore run and test our machinery on the Southside of our buildings that deflect the noise generally over the fields (the application site). This means the village is virtually unaware of our presence in connection with the noise we create.

Our concern is by proposing new houses in the fields to the South and West of our site, the testing and maintenance operations we need to carry out as an integral part of our business will disturb the new occupants and complaints will arise that will force restrictions or even closure of our successful business.

The noise assessment/survey for the planning application was carried out when the country was in a year 4 COVID lockdown. Our business was running on tick over at this time with a skeleton crew to keep our account customers going and so the noise survey did not give an accurate picture of the noise we generate as we were not regularly testing and running machinery as we would have been in more normal times.

Therefore, the applicant's Noise/Acoustics report does not account for our established work habits and the need for mitigation measures (noise buffers / attenuation design) to prevent disturbance to the new occupants has been missed in the development of the proposals.

We are willing to co-operate with the applicant in order that the machinery we run can be monitored so that the accurate noise assessment can be made and appropriate measures can be included in the application to avoid or mitigate any potential noise issues with the future occupants; to ensure that if the development goes ahead our business can operate as freely as we have at this location for more than 30 years.

Yours sincerely,

John Bentley / Matthew Litchfield - *Directors of DM Chainsaws*