

Zac Denton

From: Steven Read [REDACTED]
Sent: 28 November 2018 13:00
To: Zac Denton
Subject: Re: R/243/18/HH

Dear Zac,

Thank you for your prompt response. I hadn't realised that they were one and the same. My apologies for that. I now see at the bottom of the document the plan number 11404-1D and realise it was re-posted on the website on 23/11/2018 in light of the problem that I had highlighted to you previously.

Having said that, being that ALL of the available information (notably the most important document) has only been available for public viewing since the 23/11/2018, then I think it only right and proper that the public should have the full consultation period from when ALL information and documents were readily available to be viewed on line.

I look forward to your reply.

Sincerely,

Steven Read.

Sent from my iPad

> On 28 Nov 2018, at 11:45, Zac Denton [REDACTED] wrote:

>

> Dear Mr Read,

>

> Thank you for your email.

>

> The plan that I emailed you (that you mention is viewable online) is plan number '11404-1D'. Therefore, all of the plans are available to see online.

>

> Do you still wish for the consultation period to be reset? I can speak to my Team Leader about this, however, you have access to all of the available information.

>

> Regards,

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> Z Denton

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>

[REDACTED]

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> -----Original Message-----

> From: Steven Read [REDACTED]

> Sent: 28 November 2018 11:41

> To: Zac Denton

> Subject: Re: R/243/18/HH

>

> Dear Zac,

> I'd like to bring to your attention that the full list of

> plans/documentation are still not fully able to be viewed online. I note the plan that you previously

> emailed to me is now viewable, dated 23/11/2018 One other important document titled 'Plans proposed

Front Extension 11401-1D' dated 06/11/2018 is still not able to be viewed, seemingly for the same problem that I have highlighted to you previously. The error comes up on the screen as "CCube Solutions Ltd" "File not found".

> I will be making comment on this planning application and with the closing date of 06/12/2018 fast approaching, I am still not able to view an essential part of the proposed works.

> I have no option but to now insist, most strongly, that this is rectified and then the consultation period is reset to 21 days after the date that ALL documents are viewable by the public.

> Yours sincerely,

> Steven Read

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>

> Sent from my iPad

>

>> On 12 Nov 2018, at 08:36, Zac Denton [REDACTED] wrote:

>>

>> Dear Mr Read,

>>

>> Thank you for your email, I have forwarded it to our Technical Support team in order to see it resolved.

>>

>> I also attach a copy of the aforementioned plan.

>>

>> Kind regards,

>>

>> Z Denton

>>

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[REDACTED]

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>> -----Original Message-----

>> From: Steven Read [REDACTED]

>> Sent: 09 November 2018 17:31

>> To: Zac Denton

>> Subject: Ref: R/243/18/HH

>>

>> Dear Zac,

>> I have been attempting to view the plans for the above planning application. Whilst I can view some of the documents and other correspondence, I am unable to view the actual plans submitted (dated 06/11/18) I have tried from home and also at the council offices using their own computers in the reception area, with the same 'system error' displayed.

>> Can you please resolve this technical issue as a matter of urgency.

>> Alternatively, could you email the plans to me instead?

>> Sincerely,

>> Steven Read

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>>

[REDACTED]

