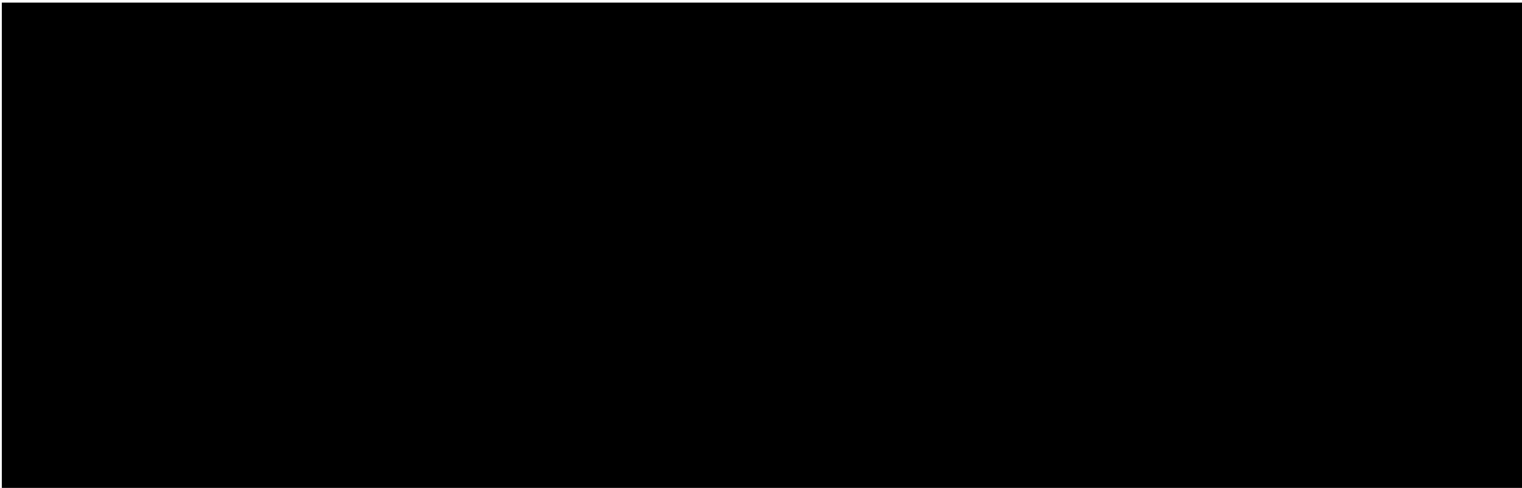


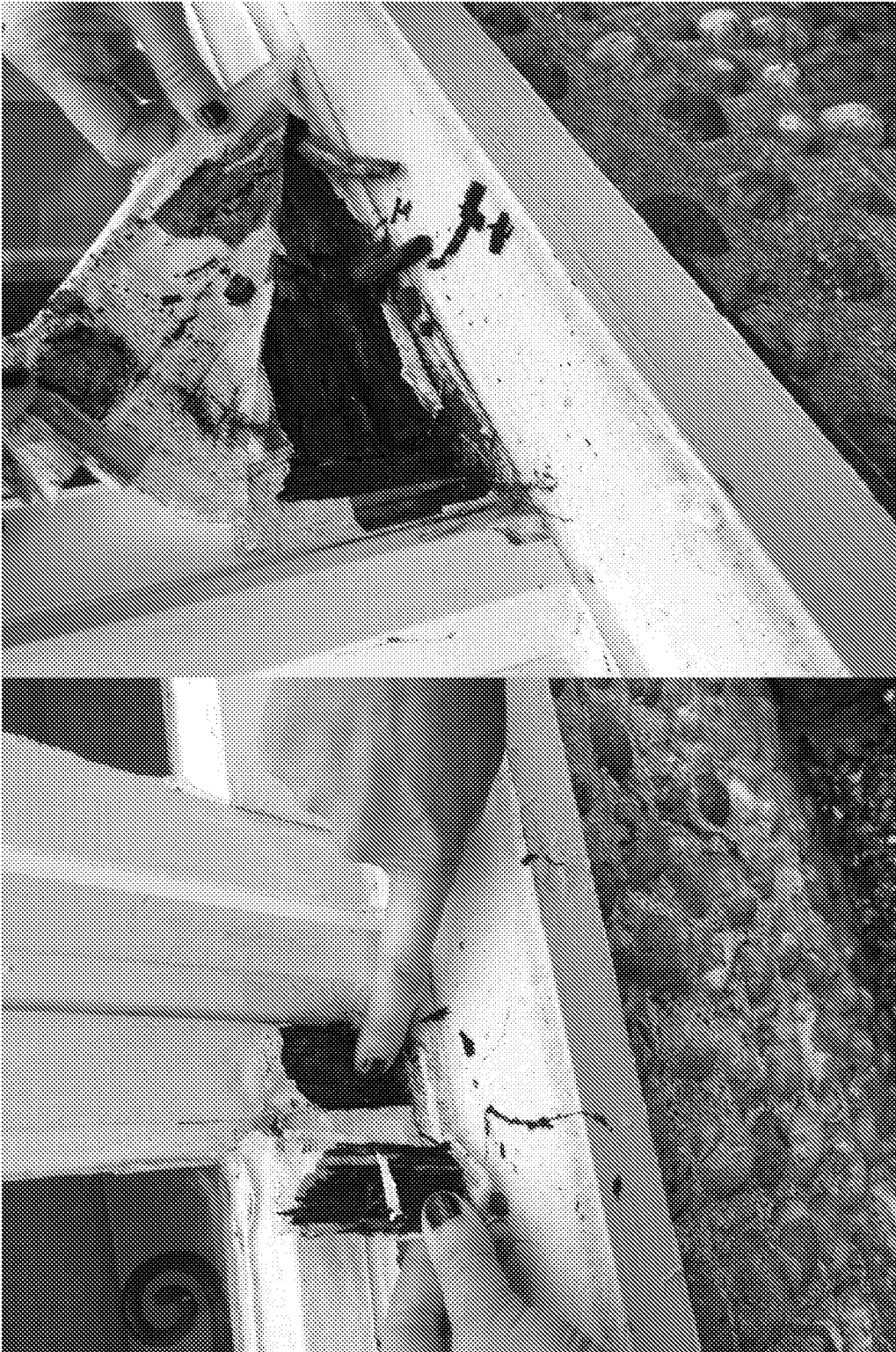


From [REDACTED]

Sent: 05 February 2019 10:41

To: Charlotte Easton

Subject: Re: R/235/18/L - 62 Palm Cottage, Rustington.





Sent from my iPhone

On 5 Feb 2019, at 09:17, Charlotte Easton <Charlotte.Easton@arun.gov.uk> wrote:

Dear Mrs Oliver,

Thank you for your email.

Having spoken to my manager we would suggest you take further pictures of the windows, but remove some of the tape to provide more evidence.

Many Thanks

Charlotte

From: [REDACTED]
Sent: 05 February 2019 08:42
To: Charlotte Easton
Subject: RE: R/235/18/L - 62 Palm Cottage, Rustington.

Hello Charlotte,

The photos so rotten windows and windows that are taped up because the wood is rotten and they are leaking. I can't see why this isn't sufficient evidence. I would be spending significant amount of money replacing windows like for like if it wasn't warranted.

Regards
Amanda

Sent from [Mail](#) for Windows 10

From: [Charlotte Easton](#)
Sent: 04 February 2019 13:58

To: 'Amanda Oliver'

Subject: RE: R/235/18/L - 62 Palm Cottage, Rustington.

Dear Mrs Oliver,

To update you, I have had a meeting with my Team Leader regarding your application and based on the photographs provided it may not be considered that they are sufficiently in a state of disrepair to replace all of the windows in their entirety.

Mr White the Listed Buildings Officer is due to be back in the office on Wednesday and then having spoken to him I will issue a decision to you by Friday 4th February.

Again, apologies for the time the application has taken to issue.

Kind Regards

Charlotte

From: [REDACTED]
Sent: 01 February 2019 15:14
To: Charlotte Easton
Subject: Re: R/235/18/L - 62 Palm Cottage, Rustington.

Hello Charlotte

This is very disappointing as a date for a decision was indicate prior to Christmas. I do hope that you have all the information you now need for a positive outcome which will enable me to proceed with my request.

Sent from my iPhone

On 1 Feb 2019, at 09:36, Charlotte Easton <Charlotte.Easton@arun.gov.uk> wrote:

Dear Mrs Oliver,

Thank you for your email.

I am still working on your application, unfortunately my Team Leader is out of the Office today as is the Conservation Officer so I am unable to issue a decision. However, I would be grateful if you would be able to agree to an extension of time until Friday (8th February) but I will seek to issue a decision as early as possible next week.

I can only apologise for the delay in the determination of your application and have booked meeting with my manager on Monday to ensure that progress is made as quickly as possible.

I will email you again on Monday with a further update.

Many Thanks

Charlotte

From: [REDACTED]
Sent: 01 February 2019 07:02

To: Charlotte Easto
Subject: Re: R/235/18/L - 62 Palm Cottage, Rustington.

Hello Charlotte

Please can I have an update on my application.

Thanks
Amanda

Sent from my iPhone

On 19 Jan 2019, at 12:49, Amanda Oliver [REDACTED]
wrote:

Another phot attached taken from inside to show close proximity of traffic and therefore noise interference. Ash Lane is a very busy road into Rustington and traffic is constant.

Thanks

On Saturday, 19 January 2019, Amanda Oliver [REDACTED] wrote:

Dear Charlotte

I attach photos of rotten windows, some of which are taped up as they are leaking water in to the property inside. As mentioned in my application it is not possible to open several of the windows, including two in the main bedroom which is not satisfactory in the event of evacuation because of fire, photos of these windows were included in initial application. I also seek permission for double glazing because of the road noise, see attached photo for proximity of traffic, also to improve energy efficiency in the property.

Please let me know when a decision will be forthcoming.

Thanks
Amanda

On Friday, 18 January 2019, Charlotte Easton
<Charlotte.Easton@arun.gov.uk> wrote:

Dear Ms Oliver,

Firstly, I must apologise for the delay in responding. Unfortunately I was under the impression the Conservation Area Officer was responding to you, however, after meeting with him today it became apparent he had not.

Having discussed the application again with Mr White today, he has requested you email in to me a photograph of the rotten windows. As soon as I receive these photographs I will discuss them with the Conservation Officer and he is unavailable my Team Leader to ensure the application progresses quickly for you given the time that it has already taken.

Once again apologies for the delay.

Kind Regards

Charlotte

From: [REDACTED]
Sent: 20 December 2018 12:00
To: Charlotte Easton
Subject: Re: R/235/18/L - 62 Palm Cottage, Rustington.

Dear Charlotte

Evidence of the poor state of the windows can be seen by visiting the property. As stated in my application, some of the frames are rotten and others do not open or are sealed shut making it a health and safety risk. Double glazing is required to reduce the noise impact of traffic (this is a very busy road and cars are standstill outside of the property for long periods when traffic is busy) and to improve energy efficiency, at the moment both are an issue and not conducive to effective comfort in the home. The window design incorporates double glazing and this does not detract from the character of the building. Many listed buildings have double glazing and there is no obvious reason as to why this should not be permitted for this property. I would therefore request that permission is granted for this.

An early decision would be appreciated to progress this project and improve living conditions in the property.

Thank you.

On Thursday, 20 December 2018, Charlotte Easton
<Charlotte.Easton@arun.gov.uk> wrote:

Dear Ms Oliver,

I write to you regarding application R/235/18/L, 62 Palm
Cottage Ash Lane Rustington.

Having received the comments from the Conservation Area he
has requested some additional information.

He has requested the following:

- Evidence of the poor state of the windows.
- Mr White has also advised that if he was to support the replacement of the windows then double glazed unlikely be supported, would single glazed windows be something you were wanting me to discuss with the Conservation Officer.

Please note Mr White is now out of this office until the new year and in order for you to send in the revised information, for me to speak to him and write the report I would ask for an extension time until 31st January 2019. I will of course get the decision to you before this date if at all possible.

Many Thanks

Charlotte Easton

*Charlotte Easton, Planning Officer, Development Control,
Directorate of Place, Arun District Council.*

*Location: First Floor, Arun Civic Centre, Maltravers Road,
Littlehampton, BN17 5LF*

*Internal: 37682, External: 01903 737682. Email:
Charlotte.Easton@arun.gov.uk*

<http://www.arun.gov.uk>

DX 57406 Littlehampton

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<ED1DA55B-DC07-4AC5-973A-2B2EDC74B235.jpeg>

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