

Nicola Spencer

From: Nicola Spencer on behalf of Planning
Sent: 08 August 2014 16:13
To: 'Paws Play & Stay'
Subject: RE: R/154/14/DOC Paws Play & Stay BN16 3LN

I have now looked into this and yes we did receive two payments from you, one on 11 July and one on 14 July. I am arranging for the payment made on 14 July to be refunded back onto the card it came from. I believe it may take a few days to appear on your card.

Yours sincerely

Nicola Spencer

Nicola Spencer | Technical Support Manager, Planning Department, Arun District Council | Location: First Floor, Arun Civic Centre, Maltravers Road, Littlehampton, BN17 5LF

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Save the environment - think before you print.

From:
Joanne
Moxon

On Behalf Of Paws Play & Stay

Sent: 04 August 2014 17:20
To: Planning
Subject: R/154/14/DOC Paws Play & Stay BN16 3LN

Dear Mrs Gardner / Mr Roberts

Whilst processing the online payment for the planning it seems we paid twice in error. Please could you reimburse us £97.00 as your records will also show that we paid twice. I think this was caused by the online payment processing crashing.

Please can you let me know, if you need any further information please let me know.

Receipt number: P95974

Thanks
Jo



Paws Play & Stay
Dog Hotel & Day Care Centre

Why choose us?



- Luxury heated lodges
- All breeds & sizes welcome
- Puppy crèche & chill out room
- Indoor playground
- Induction by dog behaviourist prior to play date
- 100% supervision by our K9 first aid trained team

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