

17 JAN 2020

ACTION...

COMPLAINT FORM

Your Name:

ELIZABETH DELLAWAY

Your Address:

7 JUNIPER CLOSE

MIDDLETON ON SEA

BOGNOR REGIS

WEST SUSSEX

Post Code: PO22 6SD

What went wrong? (please give as much detail as you can)

M/80/19/PL

In researching the details of the plans by Frontier Estates it appears that they do not follow your own guidelines in your booklet "Making better applications". I do not understand how ADC can accept any proposal which contravenes the following quoted from your own literature:

"Constraints such as risk of flooding" — residents KNOW the problems cannot be solved as easily as the plan suggests.
"Existing landscape features, ~~the~~ wildlife habitats" should be analysed correctly — TPOs have been ignored, sustained, ignored ???
"Character of the surrounding area form, density, height"
This has not been considered since real measurements with no juggling of statistics show the volume of the building to be 90% bigger than Frontier Estates wish to admit.
"Road & footpath layout" — Already, to date - 16.1.20 - plan to demolish the farmhouse postponed due to nonadherence of law requiring notice to residents of closure of footpath
"Impact on neighbours eg. loss of light, overlooking and noise."
This will be 24/7.

"The way you present your design" — we have been deceived by the pictures of elevations — measurements etc after studying carefully every detail from Frontier Estates who continue to canvas non locals to sign slips of agreement which ADC published without consent.

What do you think the Council should do to put things right?

Cease all work eg. demolition — until a thorough independent search has been made concerning the plans.

Ensure every rule is followed according to your own publications.

Do a reality check of Frontier Estates measurements. (No playing with figures as they have done)

Regarding disturbance to neighbours absolutely
(impact)
ban access via a narrow cul de sac.

Ensure fully that asbestos is removed safely with advance warning to all walkers, cyclists, neighbours.

Send independent overseers to check bona fide trained/registered experts with licences removing asbestos.

Warn ADC, WSCC, Frontier Estates not to send unmarked, unknown tree loppers as happened before

Dated:

17 - 1 - 20

A copy of this form will be logged in a central register by the Corporate Complaints Administrator. An acknowledgement will be sent within 5 working days, telling you who is dealing with your complaint.

DATA PROTECTION

The information contained in this form will be used by Arun District Council for the purposes indicated and will be further used or transferred to other organisations or individuals, only as the law permits