

The George Inn, Surrey Street, Littlehampton

Ref:.....

Residual Risk Rating:

Task/Activity	Who is at risk & who needs to know about the activity
Use of the pavement to front as an outdoor dining/drinking/smoking area	Staff Customers General Public Police Contractors

What are the hazards (dangers)?	What are the potential outcomes (risk)?
- Excessive consumption of alcohol - Over crowding - Fighting or violent behaviour. - Uncontrolled dispersal - Noisy customers leaving premises - affecting nearby residents - Inadequate fire safety procedures - Blocked escape routes - slips, trips and falls due to spillages, intoxication and damage to chairs, tables, flooring & walls - Use of Drugs/Dealing of Drugs - Use of weapons - Theft - Use by underage persons - Accumulation of litter/waste	- Excessive consumption of alcohol leading to drunkenness, possibly leading to; - Lack of customer control - Fighting inside or outside premises and possible violent behaviour from the crowds towards the staff, police and other customers. - Noisy customers leaving premises - affecting nearby residents - Noise from customers causing a nuisance - Personal injury due to slips, trips and falls. - Damage to premises and equipment - Theft from customers - Illegal under-age access

How could we control these risks?

- Pavement café area use between 8am and 11pm only.
- A member of staff to monitor the area at all times, to also ensure plates, cutlery, glassware and ash trays emptied as an additional to general floor clearance policy.
- Dispersal policy in place
- Use of toughened glassware
- Accident and incident reporting system in place.
- CCTV to cover the pavement café area
- Challenge 21 Policy in place.
- Well illuminated.
- Regular communication with local police force throughout the week.
- Ash trays available.
- Post and canvas barriers in use at all times to ensure customers keep within the designated area.
- Emergency routes not to be obstructed
- The pavement to be swept regularly and washed down if necessary.

Please identify any site specific hazards associated with this task and list any additional control measures taken or necessary.

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When does the risk assessment need to be reviewed? Every twelve months, or whenever any of the premises circumstances change or any equipment relevant to the task is changed etc?	
Details of reviews or amendments	
Date of review/amendment	Carried out by