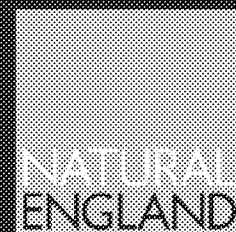


Feedback



Planning Consultations and Wildlife Licensing

We value your opinion

At Natural England we value our customers and seek to improve the quality of our services based on feedback and suggestions from you. If you would like to let us have your views, we would be grateful if you could take a few minutes to answer these questions and return it to us using the “Submit by Email” button.

Reference:

County:

1. Please indicate if your consultation refers to.

Land Consultation Marine Consultation Wildlife Licensing 

2. With reference to the recent consultation or application and where applicable, please rate your satisfaction with

[illegible]

j) The timeliness of us negotiating revised deadlines (where applicable)	☐	☐	☐	☐	☐	☐
k) Our response within agreed deadlines	☐	☐	☐	☐	☐	☐
l) The extent to which you felt you had been treated fairly and with respect	☐	☐	☐	☐	☐	☐
m) The ease of completion of application/renewal	☐	☐	☐	☐	☐	☐
n) The clarity of published guidance for completing an application	☐	☐	☐	☐	☐	☐
o) The helpfulness of advice from staff on site visit?	☐	☐	☐	☐	☐	☐

Improving the overall quality of our service

3) Please add any suggestions or feedback you may have to improving our service for you, and include the name of anyone who had been particularly helpful to you. If you have responded 'dissatisfied' or 'very dissatisfied' for any question we would appreciate further details so we can investigate and improve our service in the future

We would like to update you on any action we have taken following your comments and suggestions. If you would like an update, please add your name and email or telephone number

Thank you for taking the time to let us have your views.

Ian Fugler, Director for Sustainable Development.

Using and sharing your information

The data controller is Natural England, 4th Floor, Foss House, Kings Pool, 1-2 Peasholme Green, York, YO1 7PX. Your information will be stored and processed in accordance with the Data Protection Act 1998. This Act gives you, as an individual, the right to know what data we hold on you, how we use it, with whom we share it and for it to be accurate.

Any information you provide will only be used by Natural England for the purposes of service standard monitoring.

Submit by Email