

Breezie Allwright

From: Harry Chalk
Sent: 01 December 2025 15:51
To: Planning.Responses
Subject: FW: FP/160/25/DOC - Croindene
Attachments: MCS 020 Calculator Morgan 01.12.25.pdf

Hello,

Could the attached please be uploaded to the above application and be uploaded as an additional document? Could Environmental Health also then be re-consulted for 7 days?

The shorter timeline has been agreed with Dan.

Thank you,

Harry Chalk, MSc
Senior Planning Officer, Development Management

T: 01903 737577
E: harry.chalk@arun.gov.uk

Arun District Council, Civic Centre, Maltravers Rd
Littlehampton, West Sussex, BN17 5LF
www.arun.gov.uk



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 Improving the wellbeing of Arun	 Delivering the right homes in the right places	 Supporting our environment to support us	 Fulfilling Arun's economic potential	 
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From: Samantha Brehme [REDACTED] >
Sent: 01 December 2025 15:21
To: Harry Chalk <Harry.Chalk@arun.gov.uk>
Cc: Lewis Creed [REDACTED]
Subject: Re: FP/160/25/DOC - Croindene

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Hello Harry

Thank you for coming back to us.

Please accept the attached completed MCS 020 Calculator Assessment, which should meet the requirements for Condition 6.

We're hoping that once the attached is accepted that you will then be able to discharge the Conditions for this project.

We look forward to hearing from you.

Kind regards

Sam

Sam Brehme
Sales Co-Ordinator



Scandia-Hus Ltd | Scandia-Hus Business Park | Felcourt Road | Felcourt | East Grinstead | West Sussex | RH19 2LP

T: [REDACTED] | www.scandia-hus.co.uk



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From: Harry Chalk <Harry.Chalk@arun.gov.uk>

Sent: Friday, November 28, 2025 11:30 AM

To: Lewis Creed <[REDACTED]>

Cc: Samantha Brehme <[REDACTED]>

Subject: RE: FP/160/25/DOC - Croindene

Good morning, Lewis,

Sorry it has taken me so long to come back to you. I am quite overwhelmed with cases at the moment.

As outlined before we would accept evidence of compliance with the MCS 020 a) guidance as an alternative to the British Standard assessment. I believe the MCS 020 a) guidance involves a pre-installation calculation and assessment that is desk based. If you still need to wait until a later stage to

undertake this or the British Standard assessment, then this may well be the case, and that it cannot be discharged at this time. Please advise if you will be able to submit evidence to discharge this condition, and if so, please do so by **05/12/25**.

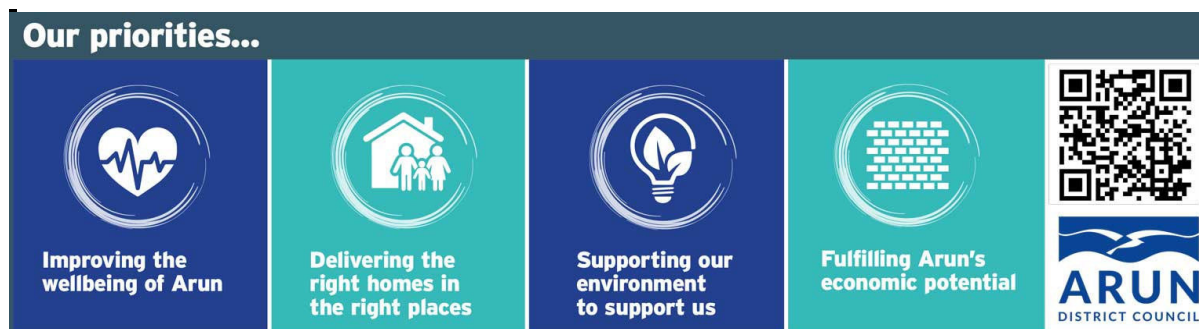
I note that the condition in question (Condition 6), does not prohibit the commencement of development.

Kind regards,

Harry Chalk, MSc
Senior Planning Officer, Development Management

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From: Lewis Creed <[REDACTED]>
Sent: 20 November 2025 15:49
To: Harry Chalk <Harry.Chalk@arun.gov.uk>
Cc: Samantha Brehme <[REDACTED]>
Subject: RE: FP/160/25/DOC - Croindene

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Good Afternoon Harry,

We hope you are well!

Sam and I have been reviewing the conditions for the 8 Strand Way case and after some thought we think we may need to discuss this further.

This is a new type of condition we have only seen in the last few months. We are seeing similar conditions start to pop up with other Local Authorities with New builds that propose Air source heat pumps. I believe this has arisen from complaints neighbours have made with newly installed pumps being louder than anticipated. We had previously sent the same exact documents to another Local Authority, and they did accept this, however we are seeing that the standard manual noise assessments are not passing.

We have not yet seen a Noise assessment carried out for an ASHP in the manner for which the condition requires. I have read the British Standard for this testing and from what I can make out it looks like the standard needs us to firstly install the heat pump, then run a 'localised on site' sound test when it is turned off to acquire a background noise, then run a second sound test when the pump is on and record the change in decibels. Then if the noise is higher than agreed thresholds, there must be further mitigation to lower the noise. This obviously means that the condition wouldn't be able to be discharged until a late stage in the project once construction has almost been completed. However, this is only my understanding of the condition, and I would be more than happy to discuss this with you to clear up any misunderstanding – it may be far simpler than I have assumed!

It would be incredibly helpful if you had an approved example case which we could take a very quick look at to confirm the way forward. If I was on the right track, as described above, then we will definitely have to send in another condition discharge application at a later date.

If a call is easier to discuss I am usually available on 01342 838 093 but I am away tomorrow (21st Nov) and back on Monday. If you have any further queries just let me know!

Kind regards,

Lewis Creed, MCIOB
Scandia-Hus Ltd
Oakleigh House, 12 Scandia-Hus Business Park, Felcourt Road,
East Grinstead, W. Sussex RH19 2LP

☎: [REDACTED]

[REDACTED]

🌐: www.scandia-hus.co.uk



From: Samantha Brehme <[REDACTED]>

Sent: 20 November 2025 15:39

To: Lewis Creed <[REDACTED]>

Subject: Fw: FP/160/25/DOC - Croindene

Sam Brehme
Sales Co-Ordinator



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From: Harry Chalk <Harry.Chalk@arun.gov.uk>
Sent: Wednesday, November 19, 2025 3:42 PM
To: Samantha Brehme [REDACTED]
Cc: Lewis Creed [REDACTED] Aron Turney [REDACTED] >
Subject: RE: FP/160/25/DOC - Croindene

Hi Sam,

Could you confirm a timeline for the submission of the Noise Impact Assessment? We need to ensure we would be able to accept the additional details and issue a consultation request within the timeframe of the application.

Kind regards,

Harry Chalk, MSc
Senior Planning Officer, Development Management

T: 01903 737577
E: harry.chalk@arun.gov.uk

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From: Samantha Brehme <[REDACTED]>
Sent: 14 November 2025 15:16
To: Harry Chalk <Harry.Chalk@arun.gov.uk>

Cc: Lewis Creed <[REDACTED]>; Aron Turney <[REDACTED]>

Subject: Re: FP/160/25/DOC - Croindene

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Hello Harry

Thank you for your email and apologies for the delay in coming back to you.

I have checked with my Project Manager Lewis Creed and would like to respond as follows:

Condition 6: We would like to acknowledge your advice will provide a noise assessment when possible.

Condition 9: Can be acknowledged

Condition 10: Can be acknowledged

If you require any further any information from us at this stage, please don't hesitate to get in touch.

Kind regards

Sam

Sam Brehme
Sales Co-Ordinator



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From: Harry Chalk <Harry.Chalk@arun.gov.uk>

Sent: Tuesday, November 11, 2025 2:52 PM

To: Samantha Brehme [REDACTED]

Subject: FP/160/25/DOC - Croindene

Dear Mrs Brehme,

I write to you concerning the above application with updates as follows.

Condition 3 – Details are acceptable.

Condition 4 – Details are acceptable.

Condition 6 – Details are insufficient. Please refer to the full wording of the condition, but the submitted sound data does not constitute an acoustic assessment of the proposed Air Source Heat Pump. Please see the attached comments from our Environmental Health team regarding this condition, that has confirmed that data showing compliance with the current MCS 020 a) guidance would be an acceptable alternative to the BS4142 assessment if this is preferred.

Conditions 9 & 10 – These conditions do not require the discharging of details; they simply must be complied with. As such, could you confirm that these conditions can be withdrawn from the application?

Please provide an update on these matters within 7 days.

Kind regards,

Harry Chalk, MSc

Senior Planning Officer, Development Management

T: 01903 737577

E: harry.chalk@arun.gov.uk

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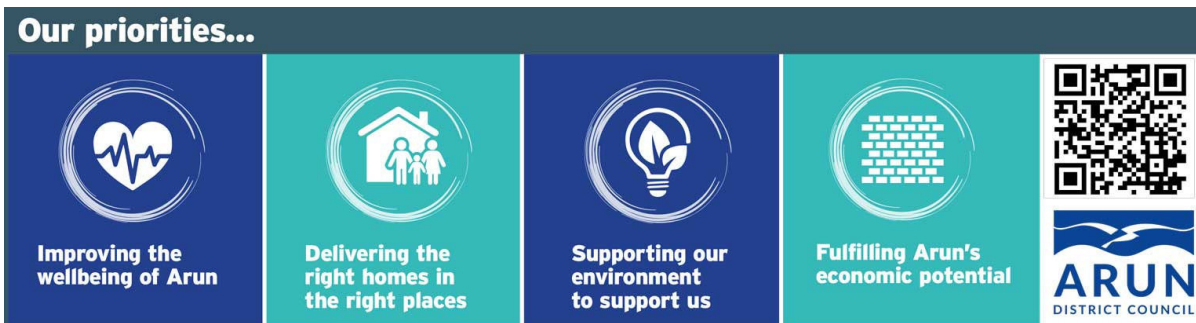
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