

Mr Hobbs
11a The Grove
Ferring
West Sussex
BN12 5JA

5th June 2017

Dear Mr Hobbs,

Thank you for your letter.

Apologies for not dating the letter which was sent to you on the 31st of June 2017.

I shall be asking the exact date of Mr Harverson's site visit and if he has made a record of it it will be letting you know. If you do not hear from me then the case will remain that he visited sometime before the 28th of March 2017.

It is working practise to write and not phone applicants as this can be recorded on the website. Had you visited the website you would have seen the letter dated the 30th of March 2017 and contacted the Council. Without your written consent that you agree to delete the removal of secondary bough the application could not be approved.

I can confirm that I have no more comments to make on the matter and that if you wish to write again it is to make a formal complaint.

Yours sincerely,

Zac Denton

PP

