

From: Neil Crowther
Sent: 24 May 2017 16:46
To: Planning.Responses
Subject: FW: FG/198/16/PL Sea Drive

Please can you place this on the application file?

Thanks, Neil

Neil Crowther | Group Head of Planning, Arun District Council | Location: First Floor, Arun Civic Centre, Maltrovers Road,
Littlehampton, BN17 5LF

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Save the environment - think before you print.

From: [REDACTED]
Sent: 19 May 2017 12:33
To: Neil Crowther
Subject: Re: FG/198/16/PL Sea Drive

So Mr Crowther, in short you have had in excess of three working days to respond and have failed to do so.

No "out of office" reply was received so it is a fair assumption, that you have been present.

The fact that you don't acknowledge receipt of an email even if your are unable to give it any attention or priority, out of courtesy really tells anyone all they need to know about what you feel is s right and proper course of action.

You "endeavour" to see if you can fit in the time next week to address your departments shortcomings...and in the meantime I will take the matter further.

Yours sincerely
Mrs Janice Royle

On 19 May 2017, at 09:54, Neil Crowther <Neil.Crowther@arun.gov.uk> wrote:

Mr Savage,

I received your email on 15 May. We do not acknowledge emails sent to personal email addresses. Emails to the Planning inbox receive an automatic acknowledgement.

I will endeavour to provide a response next week.

Regards, Neil

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From: [REDACTED]

Sent: 18 May 2017 23:32

To: Neil Crowther

Subject: FG/198/16/PL Sea Drive

Dear Mr Crowther

In light of the fact that you haven't had the common courtesy to respond to, or even acknowledge, my direct correspondence to you in respect of the above, I have this evening attached my previous email on the planning application portal of your website, for all to see.

Your mere lack of courtesy, coupled with your departments appalling unprofessional conduct in regards to this matter, is an absolute disgrace. It is even more disturbing that you appear to hold a position of some authority and your department is charged with making significant decisions, when even the simplest of tasks and procedures quite clearly, cannot be adhered to.

I suggest, that it is in your very best interest and that of your colleagues, to reject this application on a number of grounds that have been highlighted, none more so, than the catastrophic failings of a department under your leadership.

Yours sincerely
Janice Royle

<http://www.arun.gov.uk>

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