

Noise Management Plan
Prepared in accordance with Andalucia premises licence.

1. A nominated Duty Manager will be responsible for all licensable activity taking place in **Andalucia**.
2. All managers will be fully aware and conversant with the Noise Management Plan.
3. Background music will be played only at all times.
4. Windows and doors in **Andalucia** will be closed after 23:00.
5. On event nights/private parties all doors shall be closed, save for access and egress.
6. A Colour CCTV system approved by Arun district council has been fitted, maintained and in use at all times. Police and the local authorities will be given access to and copies of images for purposes in connection with the prevention and detection of crime and disorder.
7. Staff will be equipped with mobile phones and be able to communicate with the Duty Manager to enable a quick response to any incident or complaint.
8. Staff will monitor dispersal within the site to manage noise issues outside the venue as part of a wider noise management plan outside the remit of the licence.
9. Staff will take a pro active approach to noise management including checking noise levels as set out above.
10. Signage will be placed on the front door to remind customers to leave quietly and respect our neighbours.
11. Staff will monitor noise levels from smokers and customers in and around the restaurant/bar.
12. The Duty Manager will enforce a maximum capacity of 6 people outside at any one time to ensure noise from smokers and customers is kept to a minimum.
13. A half hour check sheet will be used by the Duty Manager to check noise levels and the number of people outside.

14. Website for **Andalucia** www.andaluciasussex.co.uk contains the following contact information for customers to issue any complaints: Phone number
Email address
15. The removal of empty kegs to external areas after 21:00 will not be permitted nor the emptying of bottle skips until the following day.
16. Glass waste and trade refuse will be removed to external areas between the hours of 10:00 – 16:00 Monday to Saturday.