

Highdown Paddocks Dog Walking Fields

USING OUR FACILITIES

Book

Once you have decided on which paddock to visit you hit the book now button and this will open a new page showing all our availability. Choose which duration, date and time suits you and then head through to make payment. Once this has been processed you will receive a confirmation email.

Arrive

When making your way to the paddock, please use Google or Apple Maps as this will direct you to outside the entrance. Please arrive just a couple of minutes before your session and stay inside your car while you wait for the previous customer to leave (there are reactive dogs that use the paddocks so please don't aggravate by leaving your car with or without your dog).

Enter

None of our paddocks require a code, wait for the previous customer to leave, or enter when the sign says vacant. Just to make you aware there is a sliding lock at the top of the gates that sometimes require you to slide open if the previous customer has locked them on their way out. There is a hole to slip your hand through to lift the bottom two latches, hook these on their holders and now you will be able to open the gates to drive in. Drive into the secure parking area and shut the gates behind you, shutting all the locks for extra security.

Walk

It's time to enjoy your stress-free walk with your dog(s). All dog poo must be picked up by their owners using poo bags and bins provided in the parking area of each paddock. Please respect the paddock and keep it clean for yourself and others. We also have a water source in our paddocks for your dog to enjoy at the end of their walk.

Highdown Paddocks Dog Walking Fields

TERMS AND CONDITIONS

1. Duration of booking and buffer period

1.1.1 Each session is 25-minutes or 55-minutes; this is to allow a 5-minute buffer period so customers do not come into contact with one another due to reactive dogs using the field.

1.1.2 If you arrive late or delayed when using the paddock this does not mean you can overrun into the 5-minute buffer period and beyond.

1.1.3 If Highdown Paddocks sees or get reports that you are not leaving on time, we have the right to remove access to the paddocks and block you from using them in the future.

1.1.4 If the previous appointment is still in the paddock when your booking is due to start, please inform Highdown Paddocks immediately on [REDACTED]

1.2 Opening Times

All paddocks run in daylight hours, so these differ throughout the year. If Highdown Paddocks sees you using the paddock outside of these times, they have the right to remove you from the premises and call the police – this is trespassing.

1.3 Etiquette

1.3.1 Please arrive a few minutes before the start of your session. When you arrive at the paddock, you must remain in your car until the person before has vacated the paddock. If you arrive early, please ensure you wait in a safe place, out of sight of the paddock to avoid distractions to customers within the paddock.

1.3.2 You must enter the paddock and close the gate before letting your dog(s) out of your vehicle to ensure the safety of the dog(s), nearby road users and members of the public.

1.3.3 Please respect the neighbours. If your dog persistently barks Highdown Paddocks have the right to withdraw your use of the paddocks.

1.3.4 Do not use equipment in wet or icy conditions as surfaces become slippery. Highdown Paddocks takes no responsibility for any dog that gets injured from using any of the equipment in the field.

1.3.5 This agreement does not create any rights over the land and clients hiring the field accept the Landowner and Highdown Paddocks maintain control and possession of the dog paddock at all times. Highdown Paddocks and the Landowner reserve the right to access the field while you are in the paddock but Highdown Paddocks won't allow multiple bookings.

1.3.6 Abusive behaviour towards our staff and other customers will not be tolerated and will result in a ban from our services.

2.0 At your own risk

2.1 The paddocks are large outdoor spaces, they contain areas of uneven ground which could be concealed under long grass or other vegetation, has overhanging branches from trees around the edges which may fall or have fallen and could contain other hazards consistent with the countryside.

2.1.1 Our paddocks do not offer any artificial lighting due to our planning constraints, therefore in the winter months, we do ask that all customers prepare beforehand for their sessions, i.e., with torches or headlights.

2.2 Use of the paddock shall be entirely at your own risk. The Landowner/Highdown Paddocks accepts no liability for the death of, or injury to, any person/dog or for damage to any property. We also accept no liability for any losses, claims, actions, damages, costs/expenses or other liability incurred by you during the use of the paddock.

2.3 You must not seek to limit Highdown Paddocks or the Landowner's liability for the death or personal injury of a customer or dog caused by negligence. Notwithstanding Clause 2.2, if Highdown Paddocks is held liable to the customer for anything except death or personal injury, its liability will be limited up to £10 million.

2.4 You agree not to let anyone else into the paddock other than friends or family members you have brought with you to enjoy walking your dogs.

2.5 By bringing friends or family, or sending somebody in place of you, you agree that you take full responsibility for their safety and for ensuring that they abide by these terms and conditions at all times whilst using the field.

2.6 Any use of our agility equipment is completely at your own risk and you are totally responsible for the welfare of your children and your dog(s) at all times.

2.7 Users must report any accident, incident or injury to us immediately by calling [REDACTED]
[REDACTED]

2.8 Highdown Paddocks requires all customers' dogs to be covered by valid third-party liability insurance before using the fields.

2.9 Access to ~~some of~~ the paddocks is on private land, you should only use this access when you have a booking with Highdown Paddocks.

2.10 Our paddocks are located on a working equestrian centre, you should be aware of this and accept any risks of entering a working equestrian centre, especially if your dog was to escape or get injured, and comply with any requirements of the proprietors and their staff.

3.0 Child safety

3.1 You are welcome to bring your children to the field, but they must be supervised at all times, and you are responsible for making sure that they do not injure themselves or break any of these terms and conditions.

3.2 Please be aware that the field has not been made child safe, and users must respect the area and contents.

3.3 Children must not be allowed to climb the fences, gates or agility equipment and anyone under the age of 18 must be accompanied by an adult.

4.0 Fencing

4.1 Although Highdown Paddocks will be inspecting and maintaining the fence regularly, holes or other damage to the fence may occur from time to time due to a number of reasons including digging by dogs or other animals, falling trees or branches, and general wear and tear. If you become aware of any issue with the state of the fence, please let Highdown Paddocks know immediately and they will make our customers and maintenance team aware by calling us on 

4.2 Highdown Paddocks aims to be a safe space where you can confidently let your dog(s) off lead without having to worry about recall/the presence of another dog(s). Nevertheless, in the absence of any negligence, Highdown Paddocks are not responsible for your dog(s) escaping and/or leaving the paddock, or you encountering another dog(s). Highdown Paddocks doesn't accept any responsibility for dogs escaping, or any damage, injury or death resulting from a dog either escaping from the field or a dog that they may encounter. You must ensure that, at all times during the use of the paddock, you act as a responsible dog owner.

4.3 The majority of the fence boundaries are 6 foot (or similar) in height. If your dog(s) breach these boundaries, Highdown Paddocks will not be held responsible. It is totally and completely your responsibility to gauge your dog's ability of escaping from these boundaries.

5.0 Parking & valuables

5.1 Vehicles are parked at the owner's risk. Highdown Paddocks cannot be held responsible for any accidents, damage or loss incurred to vehicles or their contents and valuables. All vehicle visiting the paddocks must be insured.

5.2 Please only park on the hardstanding within the field gate and not outside it in any circumstance. Do not park or drive on the grass.

5.3 A maximum of 2 cars is allowed per visit.

5.4 No one is to arrive on site before their allotted time.

5.5 Please be courteous of other users of our car park area and do not block in any other car at any time.

5.6 Part of the access drive is a public footpath. Customers must be mindful of people who might be walking along the footpath, take care when passing people walking on the footpath and not exceed a speed of 10 miles per hour on the access drive.

6.0 Bookings

6.1 All bookings must be paid for in advance.

6.2 Payments are to be made via the Highdown Paddocks website directly, they do not accept cash payment (left at the field or otherwise).

6.3 It is possible to both cancel 24-hours prior to your session or reschedule bookings by logging into your account via the Highdown Paddocks website or app. If you are past the 24-hour cancellation period you will not be able to reschedule or get a refund for your booking. Highdown Paddocks will not provide a refund for sessions cancelled due to weather conditions within the 24-hour cancellation period.

6.4 Highdown Paddocks reserve the right, at their absolute discretion, and for any reason to amend or cancel a booking at any time before the commencement of slots; and

6.5 If Highdown Paddocks does amend or cancel a booking, Highdown Paddocks shall be entitled to offer either an alternative date and time, or a full refund; and

6.6 If Highdown Paddocks offers an alternative date and time, and the customer does not wish to proceed with the amended booking, Highdown Paddocks will provide a full refund.

7.0 Doggie & owner etiquette

7.1 Etiquette in our paddocks

7.1.1 It is your responsibility to pick up your dog poo, Highdown Paddocks provides biodegradable poo bags and bins to make it an easy task, this also means keeping an eye on your dog to make sure you don't miss them pooing around the paddock. Spot checks do take place, if you are caught not picking up your dog's poo, Highdown Paddocks have the right to ask you to leave or if you are a repeat offender you will be refused access in the paddocks moving forward. Nothing other than dog waste and dog waste bags should be put in the bins e.g. no latex gloves, chewing gum, cigarettes, food etc in the dog bins.

7.1.2 Please discourage your dog from digging, this can make our fields unsecure and dangerous to others.

7.1.3 Any holes dug by your dog must be reported directly, Highdown Paddocks will send out someone from the maintenance team to come out and refill these – this is for safety and security reasons. Please contact Highdown Paddocks by calling [REDACTED]

7.1.4 Users must ensure the water hose is not left running after use.

7.1.5 Do not drop litter or leave toys or uneaten treats in the field or in the shelter. Dogs may swallow them and become ill so take everything home with you at the end of your session. Also, this makes for a lovely clean environment for all the dog walking community.

7.1.6 Highdown Paddocks take no responsibility for any dog that gets unwell or dies from anything ingested or encounters at any paddock. We also accept no liability for any costs/expenses or other liability incurred by you during the use of the paddock.

7.1.7 No smoking anywhere on site.

7.1.8 Your booking is for the purposes of dog exercise only, no barbeques, alcohol etc are permitted in the fields.

7.1.9 Highdown Paddocks do not allow anyone to operate or release any high-flying object (including a drone), or permit this, while using the field.

7.1.10 Please ensure you abide with the local byelaws, you can refer to the relevant local authority website.

7.2 Etiquette before you arrive at Highdown Paddocks

7.2.1 Do not bring your dog to the field if they are or have been unwell in the last 48 hours or your vet has advised to not exercise or socialise with others. Doing so could be harmful to your dog(s) and other dog(s).

7.2.2 If your dog is unwell in the field, you must clean up all mess and make sure that the paddock is left clean for the next user. If there isn't a way to clear up this mess then please contact Highdown Paddocks straight away on [REDACTED] so that they can take action.

7.2.3 If your dog has shown signs of Kennel Cough, Sickness or Diarrhoea in the past 72-hours, you should not visit Highdown Paddocks under any circumstance.

7.2.4 Your dog(s) must be microchipped (this is a legal requirement pursuant to The Microchipping of Dogs (England) Regulations 2016).

7.2.5 Dogs must be regularly treated for flea, tick and worm prevention and be fully vaccinated.

7.2.6 Dogs under The Dangerous Dogs Act (1991) must comply with the following for use within our paddocks:

You must provide your Certificate of Exemption and a copy of your third-party public liability insurance via email once your booking is complete and prior to your session. Please email all necessary documents along with your booking reference to Highdown Paddocks.

The dog must be neutered in line with government rules.

The dog must be micro chipped.

The dog must be kept on a lead and muzzled until you have entered our secure parking area, entered the field and closed the gate behind you- you can then remove the lead and the muzzle.

The dog must be put back on a lead and muzzled before opening the gate to leave the field.

If you have more than 1 dog (with only 1 banned breed in your household), they can come to the field together, as long as they have a minimum of 1 handler. All dogs leads can be removed once in the field, including the banned breed dog, but it is preferred they remain muzzled.

If you have more than 1 banned breed dog in your household, they can come together but each banned breed dog must have its own handler (aged over 16).

If you visit the field with a banned breed dog and dogs from different households, the banned breed dog will need to remain muzzled and on a lead at all times with a minimum of 1 handler (aged over 16) per banned breed dog.

If any members of the public and their dogs are present in the area then the banned breed must remain on the lead and muzzled at all times.

The Landowner/Highdown Paddocks accepts no liability for the death of, or injury to, any person/dog or for damage to any property. We also accept no liability for any losses, claims,

actions, damages, costs/expenses or other liability incurred by you during the use of the paddock.

8.0 Gift Vouchers and Promotional Codes

8.1 When you purchase a gift voucher for someone else you will receive a confirmation email and the email will be sent directly to the recipient, unless specified.

8.2 When you receive a gift voucher, you will have a code to enter at checkout, if you don't use the full balance of the voucher the remaining will be added as credit to your account. If you do not use the voucher within the year, it will be irredeemable against our services.

8.3 Promotional codes cannot be applied to previously placed orders.

8.4 Promotional codes are not transferrable or redeemable for cash or credit.

8.5 Promotional codes that offer a percentage off cannot be combined with other percentage off promotional codes.

8.6 To apply a promotional code, you must enter it prior to completing the order.

8.7 Promotional codes can be single or multiple use. If applicable, be sure to check the promotional code's specific terms and conditions for more information.

8.8 Promotional codes cannot be used in conjunction with pre-existing credit. We are unable to add discount to sessions once they have been paid for.

8.9 Pre-existing credit on your Highdown Paddocks account cannot be applied to the payment of a Gift Voucher.

9.0 Indemnity

As a customer of Highdown Paddocks, you agree to indemnify Highdown Paddocks and the Land Owner against any losses, claims, actions, damages etc arising from your use of the

field and the behaviour of your dog both in and outside of the field including were a dog has bitten somebody or another dog.

10.0 Updates

10.1 Highdown Paddocks may need to vary these Terms and Conditions from time to time, so make sure to check back on our website frequently.

10.2 By making a booking, you agree to abide by the Terms and Conditions on the website at the time of making your booking.

10.3 Highdown Paddocks reserve the right to amend the Terms and Conditions between the time of the booking and your time slot, and if we do so they will contact you and provide the new Terms and Conditions. You have the right to cancel your booking once viewing the updated Terms and Conditions and please contact Highdown Paddocks to do so on 

10.4 In the event of any inconsistency between the terms and conditions, the copy that are visible on the Highdown Paddocks website take precedence and they can only be updated in writing not verbally or in person.

11.0 Personal data

11.1 We require some of your personal data to allow you to book with us. This data collected is; First Name, Last Name, Contact Number, Postal Address and Email Address. This data is required to enable Highdown Paddocks to provide their service to the customers, to contact you in case of an emergency or changes to your booking and for record keeping relating to the use of fields. Your data is stored with the Highdown Paddocks online booking system provider and 3rd party email platform.

Highdown Paddocks

24 October 2025