



from
**Southern
Water**

Need to get in touch?
go to

southernwater.co.uk

Weekdays – 8am to 7pm, Saturday – 8.30am to 2pm

MRS CHAN CHAC
52 CHICHESTER ROAD
BOGNOR REGIS
PO21 2XJ

000001/0000/00000000/5084235
12877001/0008250/001/002

Your customer number

Payment reference

Date 14 Feb 2023

Your unmetered bill for 01 April 2023 to 31 March 2024

This is a summary of your bill for wastewater taken away from:

✓ 50 CHICHESTER ROAD BOGNOR REGIS PO21 2XJ

Portsmouth Water provide your water

You will receive a separate bill from Portsmouth Water for the water they bring to your property



Amount to pay now

We're making things right

We didn't manage and report compliance correctly at our wastewater treatment works between 2010–17. This means we need to make things right for our customers and the environment. As agreed with Ofwat, we've reduced our wastewater charges by £123m until 2025 (bills will still rise with inflation and depend on your water use). We're also investing in fixing pipes, pumping stations, wastewater plants and sewers to protect the environment.

Find out more at: southernwater.co.uk/making-amends

appreciated

