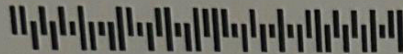




Portsmouth
CITY COUNCIL

Student Support Section
First Floor Ambassador House
Crane Street
Chichester
West Sussex PO19 1RF



Jenny Hoang
50 Chichester Road
BOGNOR REGIS
PO21 2XJ

03813

9 December 2008

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Dear Miss Hoang

Online Application for Student Finance Academic Year 2009/10

Student Finance Direct is changing its name to Student Finance England for applications for the 2009/10 academic year. The online application service will launch in **mid-February 2009**, and at the same time the Student Finance Direct website will be replaced by the new Student Finance section on Directgov at **www.direct.gov.uk/studentfinance**. Until then, you can continue to access your account online at www.studentfinancedirect.co.uk.

Remember that you must apply for student finance in each year of your course so make sure you complete and submit your application as soon as possible after mid February.

To provide you with more information about student finance for academic year **2009/10** we have enclosed 'A Guide to Financial Support 2009/10 (Existing Full Time Students)'. Our website also provides information and guidance on what student finance is available to you. Once you have decided what type of student finance you are going to apply for you should read the 'Guide to Terms and Conditions' before submitting your application. This can be accessed at www.direct.gov.uk/studentfinance.

If you require further assistance, or would prefer to apply for student finance using a paper application form, please download a form from our website or contact our Customer Support Office on the number provided.

Yours sincerely

[REDACTED]

Mrs Jacqueline Royston
Principal Officer, Student Support

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