



Fw: Your travel insurance policy details

From Sally Hoang [REDACTED]
Date Thu 10/07/2025 20:47
To truc <[REDACTED]>

Sent from [Outlook for iOS](#)

From: truc <[REDACTED]>
Sent: Wednesday, March 6, 2019 9:45:10 PM
To: Sally Hoang <[REDACTED]>; jenny.hoang <[REDACTED]> <jenny.hoang <[REDACTED]>>
Subject: Fwd: Your travel insurance policy details

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From: admin <[REDACTED]>
Sent: Wednesday, March 6, 2019 9:44:13 PM
To: [REDACTED]
Subject: Your travel insurance policy details



Your Travel Insurance Certificate



Dear Kin Chan Chac

Thank you for purchasing your travel insurance from Insurefor.com.

If you have any queries, please contact us on [REDACTED]

This Certificate of Insurance forms the basis of the policy terms and conditions when read together with the following Documents:

- Policy Wording [Download HERE](#)
- Terms of Business [Download HERE](#)
- Insurance Product Information Document for your Travel Insurance [Download HERE](#).

You should read all documents to be certain that you have selected the right cover for you.

Policy Number:	ISV15669182	Lead Insured:	Kin Chan Chac
Policy Type:	Economy	Address:	50 Chichester Road

Territorial Limits:	Whole Europe		
Date Issued:	06/03/2019		
Policy starts:	31/03/2019	Bognor Regis	
Policy expires:	30/03/2020		
No. Passengers:	2	Postcode:	PO21 2XJ
Payment Total:	██████████	Contact tel. no.	██████████

Cancellation Cover -
 Medical Cover -
 Baggage Cover -
 Money Cover -
 Travel Delay -
 Trip Abandonment -
 Trip Curtailment -
 OutboundOnly -
 Liability Cover -
 Hospital Benefit -
 Legal Cover -
 Accident Cover -
 Passport Cover -
 Pet Cover -
 Basic sports cover -

Cover Options:

All Insured

Ms Kin Chan Chac (02/01/1964)
 Mr Truc Nguyen Hoang (20/07/1961)

£10 FREE TRAVEL MONEY

Activate your WeSwap account by clicking here

CLICK HERE TO ACTIVATE



When you click here we will send your details to WeSwap to activate your account. You will receive £10 free travel money when you top up at least £50 to your WeSwap card.

Important information about your policy

We intend to rely on the information that you have provided when assessing whether any claim you need to make is valid. You should therefore ensure that you are eligible for cover under this policy by reading your policy wording in full, paying particular attention to:-

- The age limits (including for any Winter Sports upgrade);
- The territorial limits;
- Your country of residence when you purchased the policy;
- Information on whether any pre-existing medical conditions are covered and what you have to do to obtain cover;
- Limits for the duration of travel;
- Whether you have purchased a policy for a single trip or whether you have cover for multiple trips within a year (called annual multi-trip) and what the limits for those trips are;
- The cover you have purchased; and
- Any significant exclusions.
- If this certificate relates to the purchase of an Annual Multi-trip policy, please take note of the following:
 NEXT YEAR we will attempt to automatically renew your policy. If you do not want us to make this attempt to renew this policy next year then click [HERE](#) to opt out.

Contact Number for Claims and Medical Assistance**Medical Assistance**

If you are in SPAIN, GREECE, CYPRUS, PORTUGAL, EGYPT, MALTA, BULGARIA or TURKEY and need outpatient medical treatment please provide a copy of your policy documentation to the medical practitioner and ask the clinic to contact ChargeCare International. Your treatment will be paid by ChargeCare International in line with the policy. You will be asked to fill in a simple form to confirm the treatment and to pay the excess directly to the clinic. The clinic can contact ChargeCare International at [REDACTED] [HERE](#).

If you need Emergency Medical Assistance abroad or need to cut short your trip, please contact us on [REDACTED]
[REDACTED] Please quote your name, policy number and scheme reference number [REDACTED]

Travel Claims

If you need to make a claim please contact Reactive Claims calling [REDACTED] or email [REDACTED] to obtain a claim form. Please quote your policy number and scheme reference number **IF1809/10**. All claims must be notified within 28 days of your return.

If you would like to understand how ROCK handles your data please see our [Privacy Notice](#)