



Thank you for your order - order number [REDACTED]

From T-Mobile Web Sales <[REDACTED]>

Date Mon 18/11/2013 15:57

To Sally.hoang [REDACTED] <[REDACTED]>



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Thank you for your order

Dear Miss Hoang

First of all, a big thanks and an even bigger hello from T-Mobile. We think you'll like it here. Now, here's what you need to know about your order...

Your order reference is [REDACTED]

Your order summary

T-Mobile Combi SIM, SIM Only £8 - 12M
Order total due monthly: **FREE**
Order total due now: **FREE**

All prices on this page include 20% VAT

When will I get it?

If your order is received by 5pm, we'll do our best to deliver within two working days. Depending on stock levels, some things may take a little longer, but we'll let you know by email if this happens.

What's more, you can track your order [online](#) and our delivery company will keep in touch by text to let you know when it's on its way.

Your delivery will need to be signed for, so if you're not in, your parcel will be returned to your local sorting office depot. You'll get a card through your door explaining how you can arrange a redelivery or collect from the depot.

What do I do when it arrives?

We know that you'll want to crack on and get your shiny new phone up and running as fast as possible. There shouldn't be any problems with this, but we're here to help if you need it.

Find all the Help & Support you'll ever need

[T-Mobile Help & Support](#)

Find phone manuals, diagnose problems and more

[T-Mobile online phone support](#)

Get dedicated one-to-one Help & Support on Twitter

[Follow us on Twitter](#)

20% off Accessories

Just visit <http://www.t-mobileaccessories.co.uk/> and claim your discount by entering this code: 20OFFACCESS

- Cases and covers
- Headphones and speakers
- Chargers
- Memory cards
- Car kits and more



[Home Broadband](#)

Why not check out our award-winning mobile broadband?

Ever thought about getting a personal internet connection that goes where you go, even on holiday?

Mobile broadband from T-Mobile lets you email, tweet, blog or chat at any time, and is really easy to set up. Just choose a USB stick or wireless pointer, and pay by the day, week or month.

Now you've joined T-Mobile you can use Orange's signal too.
That's your coverage, erm, covered.

So you can call and text in even more places.

- You'll be able to use the Orange signal if you don't have T-Mobile signal
- You can call and text in even more places than before
- Your charges stay the same whether you're using T-Mobile or Orange signal

Your order summary

T-Mobile Combi SIM, SIM Only £8 - 12M
Order total due monthly: **FREE**
Order total due now: **FREE**

All prices on this page include 20% VAT

Your addresses

Account holder's address:

Sally Hoang
50 Chichester Road
BOGNOR REGIS
West Sussex
PO212XJ

Delivery address:

Sally Hoang
50 Chichester Road
BOGNOR REGIS
West Sussex
PO212XJ

