

**From:** Maria Tomalova <Maria.Tomalova@arun.gov.uk>  
**Sent:** 19 July 2021 21:02  
**To:** Planning.Responses <Planning.Responses@arun.gov.uk>  
**Subject:** FW: FW: BR/141/21/DOC - 39 Bedford Street

Please upload the below to the above application: further EH Officer's comments.

**Maria Tomalova**  
Senior Planning Officer  
Directorate of Place

**T:** 01903 737510  
**E:** [maria.tomalova@arun.gov.uk](mailto:maria.tomalova@arun.gov.uk)

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**From:** Kate Giddings <[kate.giddings@arun.gov.uk](mailto:kate.giddings@arun.gov.uk)>  
**Sent:** 19 July 2021 12:26  
**To:** Maria Tomalova <[Maria.Tomalova@arun.gov.uk](mailto:Maria.Tomalova@arun.gov.uk)>  
**Subject:** RE: FW: BR/141/21/DOC - 39 Bedford Street

Hi Maria,

Thank you for your e-mail and answers from the applicant.  
The majority of responses are satisfactory, however, I think there has been a misunderstanding on the third question:

- will noise levels will be monitored externally and if so, how will this be done? Answer- This will not be monitored as we have no external areas that we use.

It is appreciated that there are no external spaces associated with this application. Please may the applicant advice whether noise generated by the activities within the premises will be monitored from outside? This could, for example, be done by a member of staff conducting an auditory assessment from outside the premises. This type of assessment should not determine a specific noise level for the situation but can be a useful tool to indicate what, if any, noise people outside the property may be experiencing.

Many thanks,

Kate.

**Kate Giddings**

Senior Technical Officer  
Environmental Health

T: 01903 737586

E: [kate.giddings@arun.gov.uk](mailto:kate.giddings@arun.gov.uk)



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**From:** Maria Tomalova <[Maria.Tomalova@arun.gov.uk](mailto:Maria.Tomalova@arun.gov.uk)>

**Sent:** 19 July 2021 12:18

**To:** Kate Giddings <[kate.giddings@arun.gov.uk](mailto:kate.giddings@arun.gov.uk)>

**Subject:** FW: FW: BR/141/21/DOC - 39 Bedford Street



Kate,

I can imagine how busy you are (I came to the 'office' a week ago and I still can't recover.

Tomorrow is a deadline for the above application and the applicant provided information required (please see below).

Please let me know if you are happy or if there is a further requirement.

Kind regards

Maria

**Maria Tomalova**  
Senior Planning Officer  
Directorate of Place

T: 01903 737510

E: [maria.tomalova@arun.gov.uk](mailto:maria.tomalova@arun.gov.uk)



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**From:** Maria Tomalova

**Sent:** 14 July 2021 15:17

**To:** Kate Giddings <[kate.giddings@arun.gov.uk](mailto:kate.giddings@arun.gov.uk)>

**Subject:** FW: FW: BR/141/21/DOC - 39 Bedford Street

Hi Kate,

Another for you; please see below.

I would appreciate if you look at the requested information

provided by an applicant. I hope it would satisfy your requirement and we can let it go. (the deadline for this is 20/07/21).

Kind regards

Maria

**Maria Tomalova**  
Senior Planning Officer  
Directorate of Place

**T:** 01903 737510  
**E:** [maria.tomalova@arun.gov.uk](mailto:maria.tomalova@arun.gov.uk)



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**From:** jessica smith [REDACTED]  
**Sent:** 14 July 2021 15:02  
**To:** Maria Tomalova <[Maria.Tomalova@arun.gov.uk](mailto:Maria.Tomalova@arun.gov.uk)>  
**Subject:** Re: FW: BR/141/21/DOC - 39 Bedford Street

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- if a complaint of noise is received, how will the management recorded and (if necessary) investigate the complaint?

Answer- if a noise complaint is received we have a folder to which we log these into taking details of the complaint who has made the complaint and contact info to speak with them as to how it can be resolved. We of course at the time would speak fully with the person surrounding the complaint and manage the best way to move forward and how it can be rectified.

- how will the management ensure the doors/windows are suitably be monitored in terms of noise egress?

Answer- we have a pre booking system in place for our soft play so there for can see before the day has started as to how busy that particular area is. If we are busy we do not have the back door open, this then contains any noise that may flow in to a residential area at the rear. The stock room door that leads out the back near residence is also always shut and locked in the day and is also a double glazed door to help with the noise, if any. The softplay area is the area to create more noise and this doesn't have any opening windows this will minimise noise pollution

- will noise levels will be monitored externally and if so, how will this be done?

Answer- This will not be monitored as we have no external areas that we use.

- in the event that anti-social behaviour and/or excessive noise is identified, how will this be addressed by the management?

Answer- As we are a child friendly cafe we are hoping we won't obtain any anti social behaviour on our premises, if this were to happen though we do have direct contact with the Bognor PCSO that patrols the area who have already advised us to contact them straight away if there is such behaviour. And I have a security system in place where I could get photo evidence of those that caused the issues. We would then be able to recognise those people in the future.

Thank you,

Jess

On Wed, 14 Jul 2021 at 14:50, jessica smith [REDACTED] wrote:

I haven't but will send this across ASAP

On Wed, 14 Jul 2021 at 14:50, Maria Tomalova <[Maria.Tomalova@arun.gov.uk](mailto:Maria.Tomalova@arun.gov.uk)> wrote:

Hi Jessica,

I hope you are well.

The deadline of the above application is on 20/07/21, next Tuesday and I am not sure if you already provided what EH Officer required (below) since I was out of office for the previous two weeks.

If you can send me this information as soon as possible to me and I will forward it to EH Officer.

Kind regards

Maria

**Maria Tomalova**

Senior Planning Officer

Directorate of Place



**T:** 01903 737510

**E:** [maria.tomalova@arun.gov.uk](mailto:maria.tomalova@arun.gov.uk)

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**From:** Maria Tomalova

**Sent:** 14 June 2021 15:32

**Subject:** FW: BR/141/21/DOC - 39 Bedford Street

Dear Jessica,

Please find below the further comments of EH Officer.

Kind regards

Maria

**Maria Tomalova**

Senior Planning Officer

Directorate of Place



**T:** 01903 737510

**E:** [maria.tomalova@arun.gov.uk](mailto:maria.tomalova@arun.gov.uk)

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**From:** Kate Giddings <[kate.giddings@arun.gov.uk](mailto:kate.giddings@arun.gov.uk)>  
**Sent:** 14 June 2021 13:32  
**To:** Maria Tomalova <[Maria.Tomalova@arun.gov.uk](mailto:Maria.Tomalova@arun.gov.uk)>  
**Subject:** RE: BR/141/21/DOC - 39 Bedford Street

Hi Maria,

Sorry I didn't get time to get back to you last week on this one.

The second submission of the NMP is an improvement. If the applicant can please address the following points, this should be satisfactory:

- if a complaint of noise is received, how will the management recorded and (if necessary) investigate the complaint?
- how will the management ensure the doors/windows are suitably be monitored in terms of noise egress?
- will noise levels will be monitored externally and if so, how will this be done?

- in the event that anti-social behaviour and/or excessive noise is identified, how will this be addressed by the management?

Many thanks,

Kate.

**Kate Giddings**

Senior Technical Officer

Environmental Health



T: 01903 737586

E: [kate.giddings@arun.gov.uk](mailto:kate.giddings@arun.gov.uk)

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**From:** Maria Tomalova <[Maria.Tomalova@arun.gov.uk](mailto:Maria.Tomalova@arun.gov.uk)>

**Sent:** 01 June 2021 09:00

**To:** Kate Giddings <[kate.giddings@arun.gov.uk](mailto:kate.giddings@arun.gov.uk)>

**Subject:** FW: BR/141/21/DOC - 39 Bedford Street

Dear Kate,

Enjoyed bank Holiday? The weather was gorgeous.

The applicant has sent updated NMP.

I hope she addressed what was required.

Kate, do I need to re-consult you?

Please let me know.

Kind regards

Maria

**Maria Tomalova**

Senior Planning Officer

Directorate of Place



**T:** 01903 737510

**E:** [maria.tomalova@arun.gov.uk](mailto:maria.tomalova@arun.gov.uk)

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**From:** jessica smith [REDACTED]  
**Sent:** 28 May 2021 22:24  
**To:** Maria Tomalova <[Maria.Tomalova@arun.gov.uk](mailto:Maria.Tomalova@arun.gov.uk)>  
**Subject:** Re: BR/141/21/DOC - 39 Bedford Street

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Please find attached the Noise management plan

Many Thanks,

Jess

On Fri, 28 May 2021 at 13:23, Maria Tomalova <[Maria.Tomalova@arun.gov.uk](mailto:Maria.Tomalova@arun.gov.uk)> wrote:

Yes, send it to me and I will forward it to EH.

Kind regards

Maria

**Maria Tomalova**

Senior Planning Officer

Directorate of Place



**T:** 01903 737510

**E:** [maria.tomalova@arun.gov.uk](mailto:maria.tomalova@arun.gov.uk)

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**From:** jessica smith [REDACTED]  
**Sent:** 28 May 2021 12:53

**To:** Maria Tomalova <[Maria.Tomalova@arun.gov.uk](mailto:Maria.Tomalova@arun.gov.uk)>  
**Subject:** Re: BR/141/21/DOC - 39 Bedford Street

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Shall I just re write this and email it directly to you?

Jess

On Fri, 28 May 2021 at 12:49, Maria Tomalova <[Maria.Tomalova@arun.gov.uk](mailto:Maria.Tomalova@arun.gov.uk)> wrote:

Dear Jessica,

Please see below the comment of Environmental Health:

'In relation to the above application, Environmental Health is not currently able to recommend discharge of this condition. This is because the noise management plan submitted contains very little information on how any noise generated by the proposed business will be managed (for example, there is no detail of how noise from deliveries/collections, refuse and recycling will be managed, how complaints of noise will be recorded/investigated/referred if received, how the doors/windows will be monitored, how noise levels externally will be monitored (if at all), how anti-social behaviour and/or excessive noise will be addressed, etc.).'

When you provide required information and I will re-consult them again.

Kind regards

Maria

**Maria Tomalova**

**Senior Planning Officer**

**Directorate of Place**



**T: 01903 737510**

**E: [maria.tomalova@arun.gov.uk](mailto:maria.tomalova@arun.gov.uk)**

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