

3rd June 2025

Arun District Council
Development Control
Arun Civic Centre
Maltravers Road
Littlehampton
West Sussex
BN17 5LF

Dear Sirs,

Proposed Change of Use, 59 West Street, Bognor Regis, West Sussex, PO21 1XB - Flood Risk Assessment

This Document has been prepared by Cole Easdon Consultants (CE) on behalf of H & H North Limited in respect of a planning application for a proposed change of use from residential use to hotel accommodation at the above address. Refer to CE Figure 9594/500 Figure 1 [*Site Location Plan*] enclosed within this *Technical Note*.

The purpose of this Document is to demonstrate that the development proposals can be satisfactorily accommodated without worsening flood risk for the area and without placing the development itself at risk of flooding, as per national guidance provided within the National Planning Policy Framework document (NPPF).

Development Proposals

The proposed development comprises internal alterations associated with the proposed change of use. 12 bedrooms are proposed at first floor level and above, with ground floor dining/communal areas. Refer to enclosed Drawing No 1179-(16)-100-02 [*Proposed Ground Floor Plan*], Drawing No 1179-(16)-101-01 [*Proposed First Floor Plan*], Drawing No 1179-(16)-102-01 [*Proposed Second Floor Plan*], Drawing No 1179-(16)-103-01 [*Proposed Second Floor Plan B*] (by Ackroyd Lowrie).

The Existing Site

The site is an existing three storey residential dwelling with a small area of amenity space to the front/side of the building. It covers an area of approximately 300m².

The site is bordered by residential and commercial properties to the north and east; the Esplanade to the south; and West Street to the west.

Existing Topography

A topographical survey is not available, however Southern Water sewer records include manhole cover levels which indicate that the local topography is flat. Existing ground level to the north west of the site, on West Street, is 5.18mAOD, falling slightly to 5.13mAOD at the junction of West Street and The Esplanade. Immediately to the south of the site, at manhole ref. 2752 existing ground level is 5.03mAOD. Refer to the enclosed public sewer records.

Nearby Watercourses/Drainage Features

There are no watercourses in the vicinity of the site. The site is a beachfront property some 25m north of Bognor Regis beach.

Existing Drainage

Southern Water sewer records confirm that public foul and surface water sewers are located within West Street, to the west of the site, and The Esplanade to the south. It is assumed that foul and surface water from the existing building is discharged into the adjacent public sewers. Refer to the enclosed public sewer records.

Contd/...

Swindon Office (Head & Registered Office)
York House, Edison Park,
Dorcan Way, Swindon SN3 3RB

Bristol Office
160 Aztec, Aztec West,
Almondsbury, Bristol BS32 4TU

Incorporated in UK as Cole
Easdon Consultants Limited
No. 0202 7005



3rd June 2025

Arun District Council

Existing Ground Conditions

British Geological Survey (BGS) mapping indicates that the site is underlain by bedrock strata consisting of London Clay Formation beneath superficial deposits of sand, silt and clay (River Terrace Deposits). Refer to Figure 1.

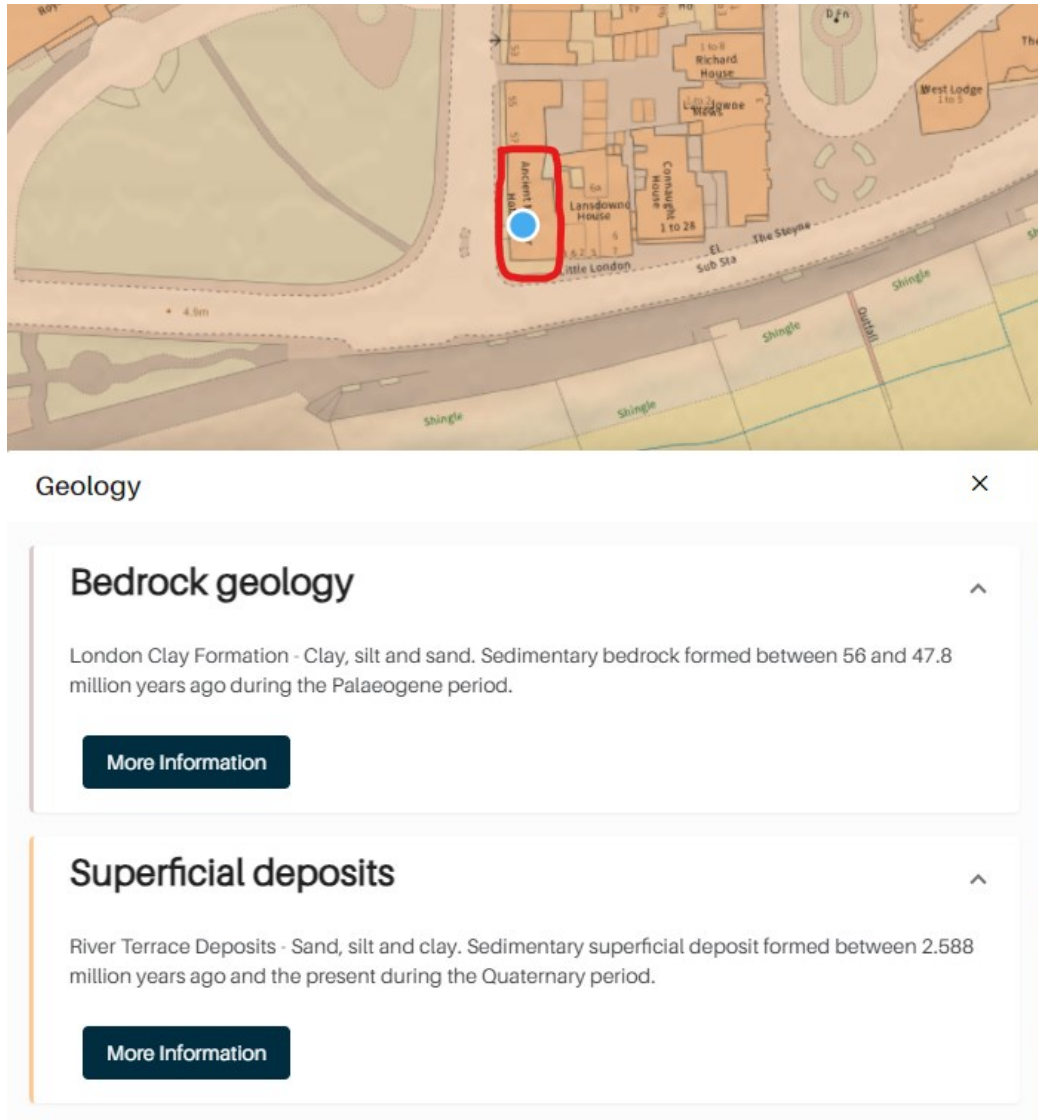


Figure 1: Bedrock & Superficial Geology Map (Extract from British Geological Survey Geoindex)
 Source: Geology of Britain viewer - British Geological Survey (bgs.ac.uk)

Flood Risk Issues

Assessment of Flood Risk from Fluvial/Tidal Sources

The Flood Map for planning (FMP) for the locality as produced by the Environment Agency (EA) indicates that the site is located wholly within tidal Flood Zone 3 (High Risk). Refer to Figure 2, below.

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3rd June 2025

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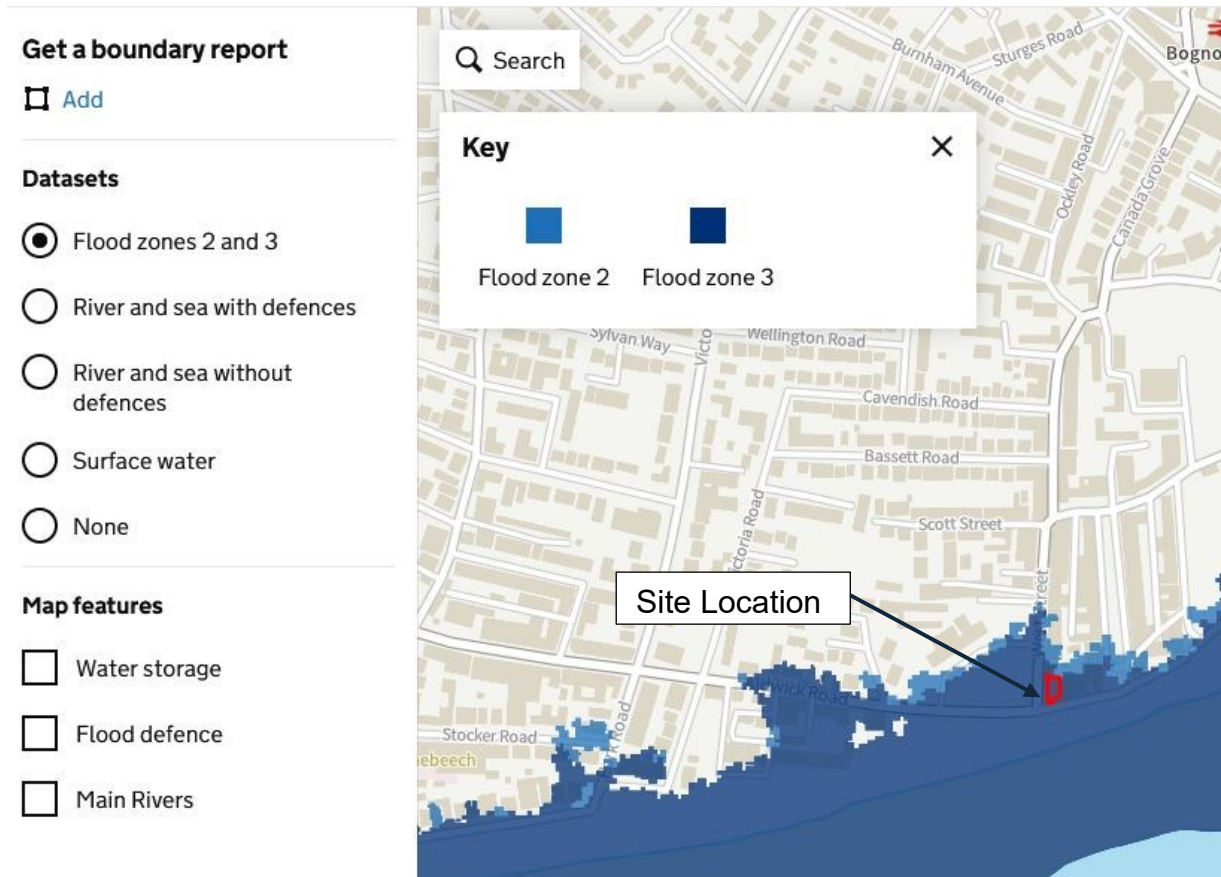


Figure 2: Extract from Central Government's 'Flood Map for Planning' Mapping Portal

Source: <https://flood-map-for-planning.service.gov.uk/>

The Environment Agency (EA) has provided tidal 1 in 200 year (0.5%) climate change (year 2115) defended and undefended flood data for the site, including flood levels and depths. Refer to the enclosed EA data.

The highest undefended 0.5% climate change flood level is 4.90mAOD. Comparison of this level with the available topographical data (sewer records) indicates that the site would remain dry during this event, however the EA data also includes a water depth within the site of 0.17m.

During the defended scenario, the maximum flood level is 5.78mAOD, with a water depth of 0.68m. Although existing floor levels are not known, based on existing ground levels in the vicinity of the site and the flood depth provided by the EA, it is assumed that the ground floor of the existing building would be flooded to a depth of 0.68m during this event.

The risk of tidal flooding is therefore considered to be high. Notwithstanding this, there will be no increase in the flood risk vulnerability classification of the site under the proposals. *NPPF Practice Guidance (Annexe 3: Flood Risk Vulnerability Classification)* classifies both the proposed (Buildings used for hotels) and existing (Buildings used for dwelling houses) site usage as 'More Vulnerable' development. In accordance with the NPPF there will therefore be no increase in flood risk to the site under the under the proposals.

Tidal Flood Risk Mitigation Measures

Accommodation will be limited to the upper floors, minimising the risk of site users being exposed to tidal flooding, and providing a dry refuge.

Contd/...

3rd June 2025

Arun District Council

Flood Warning & Evacuation Plan

The site is situated in an area where the EA can issue warnings in advance of flooding. It is therefore proposed that the site subscribes to this EA service, in order to allow evacuation of the site before the onset of flooding. The warning should be issued to the hotel reception staff, who will be present around the clock.

Upon receipt of a flood warning, occupants should leave the site and make their way to the land to the north, which lies within Flood Zone 1 (Low Risk).

If a warning is not issued, or if safe evacuation before the onset of flooding is not possible, site users should remain in the safety of the upper floor accommodation areas, which are well above the flood levels provided by the EA.

A flood evacuation plan should be displayed in prominent locations within the building, and training in flood warning and evacuation procedures should be provided to all staff.

Flood Resilient Construction Methods & Materials

The opportunity for employing flood resilience measures is limited as the proposal is for conversion of an existing building, however the following measures could be considered on the ground floor, where possible:

- Using construction materials with low permeability wherever possible;
- Providing access to all spaces to permit drying and cleaning;
- Installation of tiled floors on the lower ground floor;
- Use cement/sand render with SIKa waterproof additive with finish coat of lime-based plaster for internal finishes to walls;
- External drainage and vent stacks to be fitted with non-return valves if connected to a public sewer;
- Electrical wiring: lighting and power rings shall be above expected flood levels with concealed plastic conduit drops to ground floor outlets;
- Internal finishes to walls and service entry points to be sealed at interface with external wall and floor construction with gaskets or waterproof packing with mastic pointing;
- Air vents should be located above the expected flood level;
- Use of impermeable render on external walls up to 0.3m above the design flood level;
- Concrete sealing external wall cavities up to flood level so as to prevent migration of floodwater into the building via cavities; and
- Service entry points to be sealed at interface with external wall and floor construction with gaskets or waterproof packing with mastic pointing.

Source: Department for Communities and Local Government: Improving the Flood Performance of New Buildings – Flood Resilient Construction.

Assessment of Flood Risk from Surface Water/Overland Flow

The EA Surface Water Flood Map (SWFM) indicates that during the when climate change is considered the site has a greater than 3.3% annual chance of surface water flooding. Refer to Figure 3 below.

The mapping indicates that the depth of flooding would be up to 300mm for the low risk scenario. Refer to Figure 4 below.

As discussed above, there will be no increase in the site's vulnerability to flooding as a result of the proposals, therefore there would be no increase in flood risk to the site from this source.

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3rd June 2025

Arun District Council

Surface Water Flood Risk Mitigation Measures

Accommodation will be limited to the upper floors, minimising the risk of exposure to surface water flooding and providing a dry refuge.

Flood resilience measures, as proposed above, would also mitigate the impact of surface water flooding.

If surface water flooding is observed, the tidal flood evacuation procedures described above should be followed.

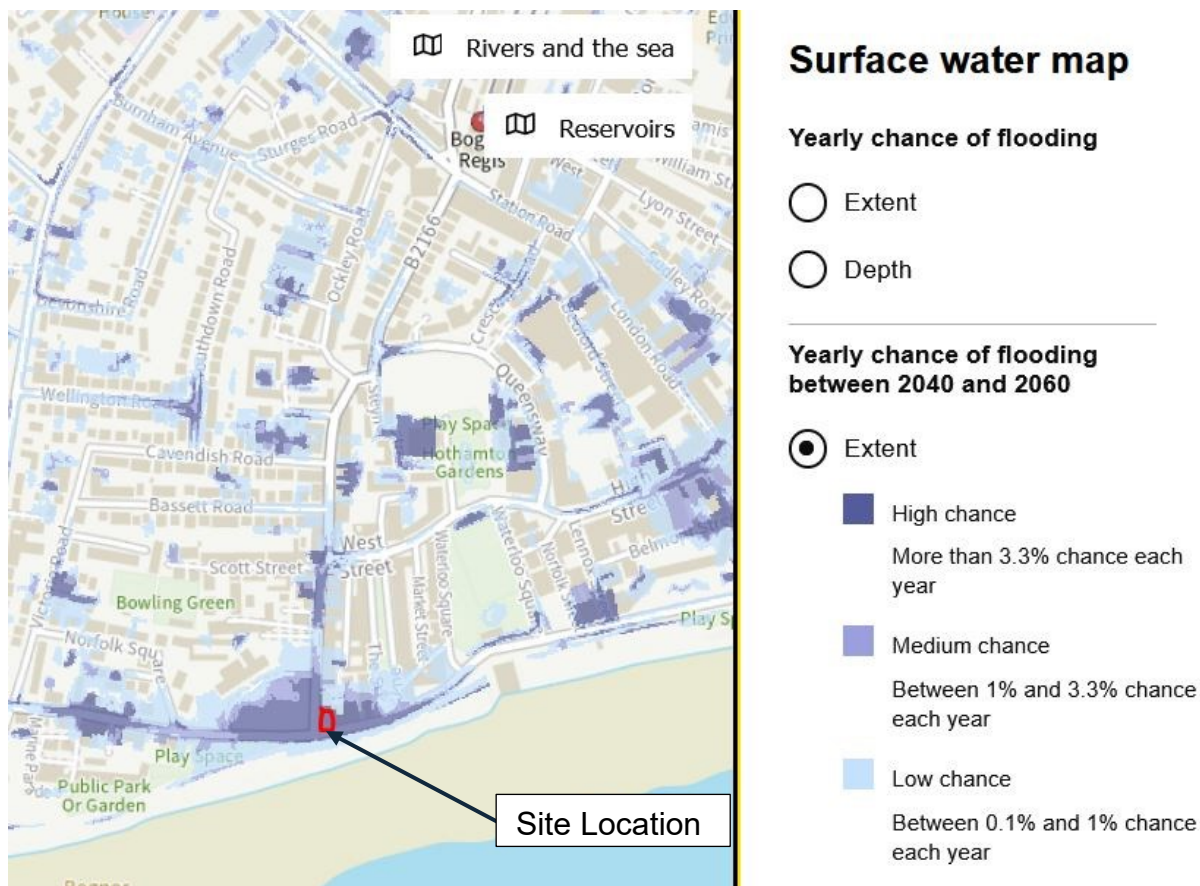


Figure 3: EA Yearly chance of surface water flooding between 2040 and 2060 map – Extent

Source : <https://check-long-term-flood-risk.service.gov.uk/map>

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3rd June 2025

Arun District Council

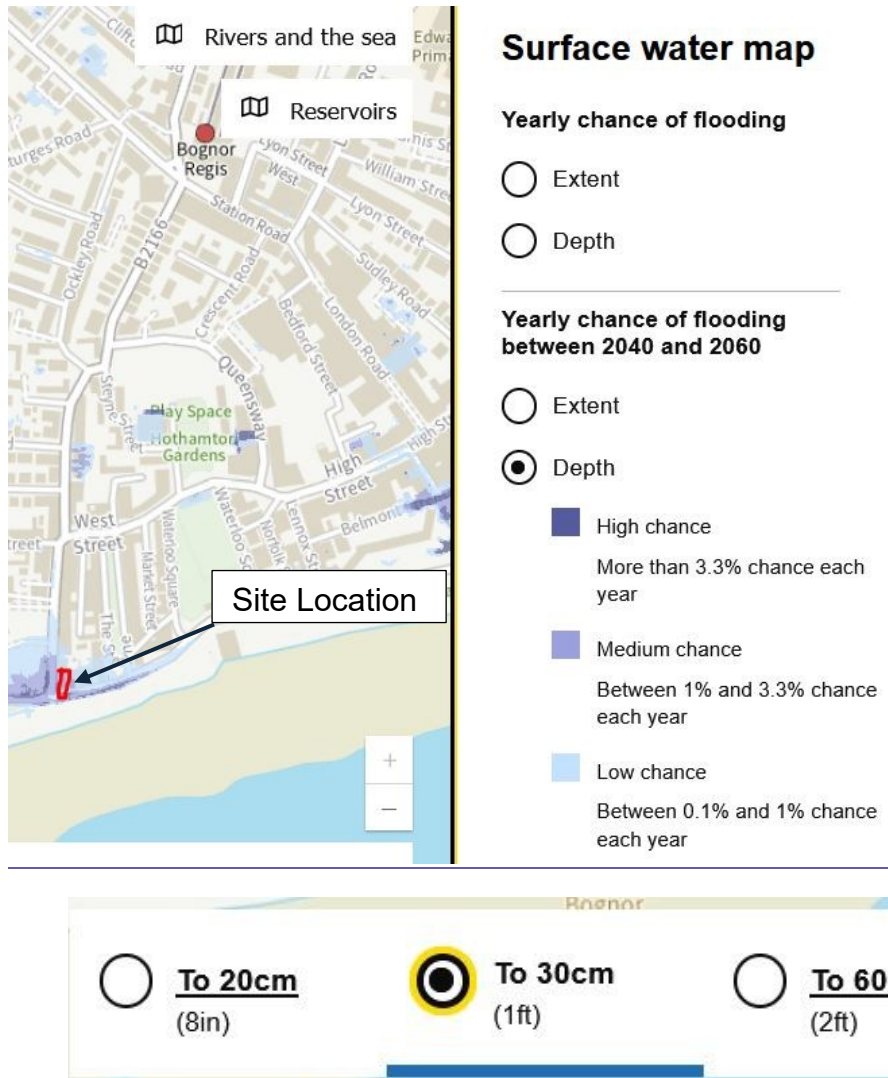


Figure 4: EA Yearly chance of surface water flooding between 2040 and 2060 map – Depth

Source : <https://check-long-term-flood-risk.service.gov.uk/map>

Assessment of Flood Risk from Groundwater

Arun District Council SFRA (2016) Mapping indicates that the site is located within an area where the susceptibility to groundwater flooding is >25% and <50%. Refer to Figure 4 below.

Based on the SFRA mapping the risk of groundwater flooding is considered to be medium.

As discussed above, there will be no increase in the site's vulnerability to flooding as a result of the proposals, therefore there would be no increase in flood risk to the site from this source.

Groundwater Flood Risk Mitigation Measures

Accommodation will be limited to the upper floors, minimising the risk of the occupant exposure to ground water flooding.

Assessment of Flood Risk from Existing Sewers

Should the existing sewers in the vicinity of the site surcharge and flood, floodwaters would be contained within the existing highway corridor and, follow the existing topography and enter the sea via a pedestrian access to the beach, to the west of the junction of West Street and The Esplanade. Mitigation is not required.

Contd/...

3rd June 2025

Arun District Council

Assessment of Flood Risk from Reservoirs

EA mapping shows that the site is within an area that is not at risk from reservoir flooding should it occur. Refer to Figure 5 below. No mitigation is required.

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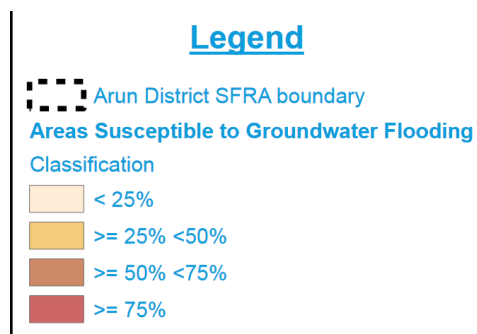
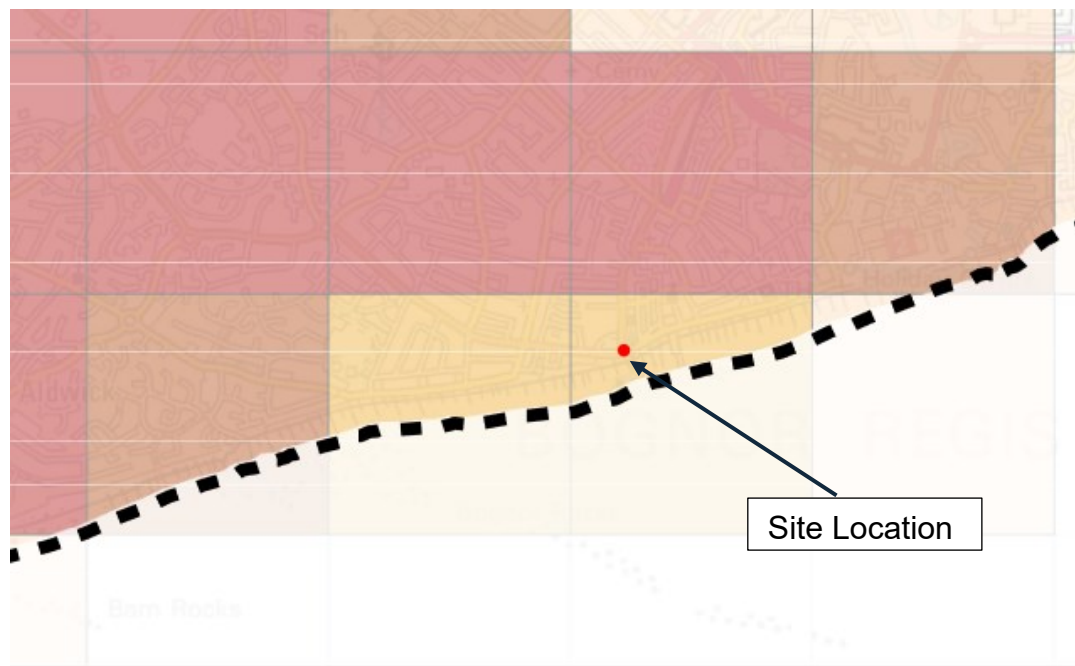


Figure 5: Areas Susceptible to Groundwater Flooding - Extract from Arun District Council Strategic Flood Risk Assessment

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3rd June 2025

Arun District Council



Figure 6: Extract from Central Government's 'Flood Map for Planning' Mapping Portal

Source: <https://flood-map-for-planning.service.gov.uk/>

Management of Surface Water Runoff

The proposal comprises internal changes only, hence there will be no increase in the impermeable area and no resulting increase in surface water runoff from the site. Surface water runoff will therefore continue to drain via the existing private drainage system without increasing flood risk to the site or locality.

Conclusions

Flood risk to the proposed development from various sources, including rivers, sewers, groundwater and overland flow has been considered in this study.

EA data indicates that the site would be subject to tidal flooding during the defended and undefended 0.5% (2115) storm events. EA mapping indicates that the site also lies within an area at risk of surface water flooding. However, there will be no increase in the flood risk vulnerability classification of the site due to the proposed change of use, and hence no increase in flood risk. Notwithstanding this, the following mitigation measures are proposed:

- Accommodation areas located on the upper floors only
- Flood Warning and Evacuation Plan to be adopted
- Flood resilient construction methods and materials to be used where possible

There will be no increase in the impermeable catchment area at the site as a result of the development proposals, therefore the existing surface water drainage systems can be retained, and additional SuDS are not required.

This study has been undertaken in accordance with the principles set out in the NPPF. We can conclude that the development proposals can be accommodated without increasing flood risk within the locality in accordance with objectives set by Central Government and the EA.

Yours sincerely



Stuart Starr BSc (Hons)
Senior Engineer



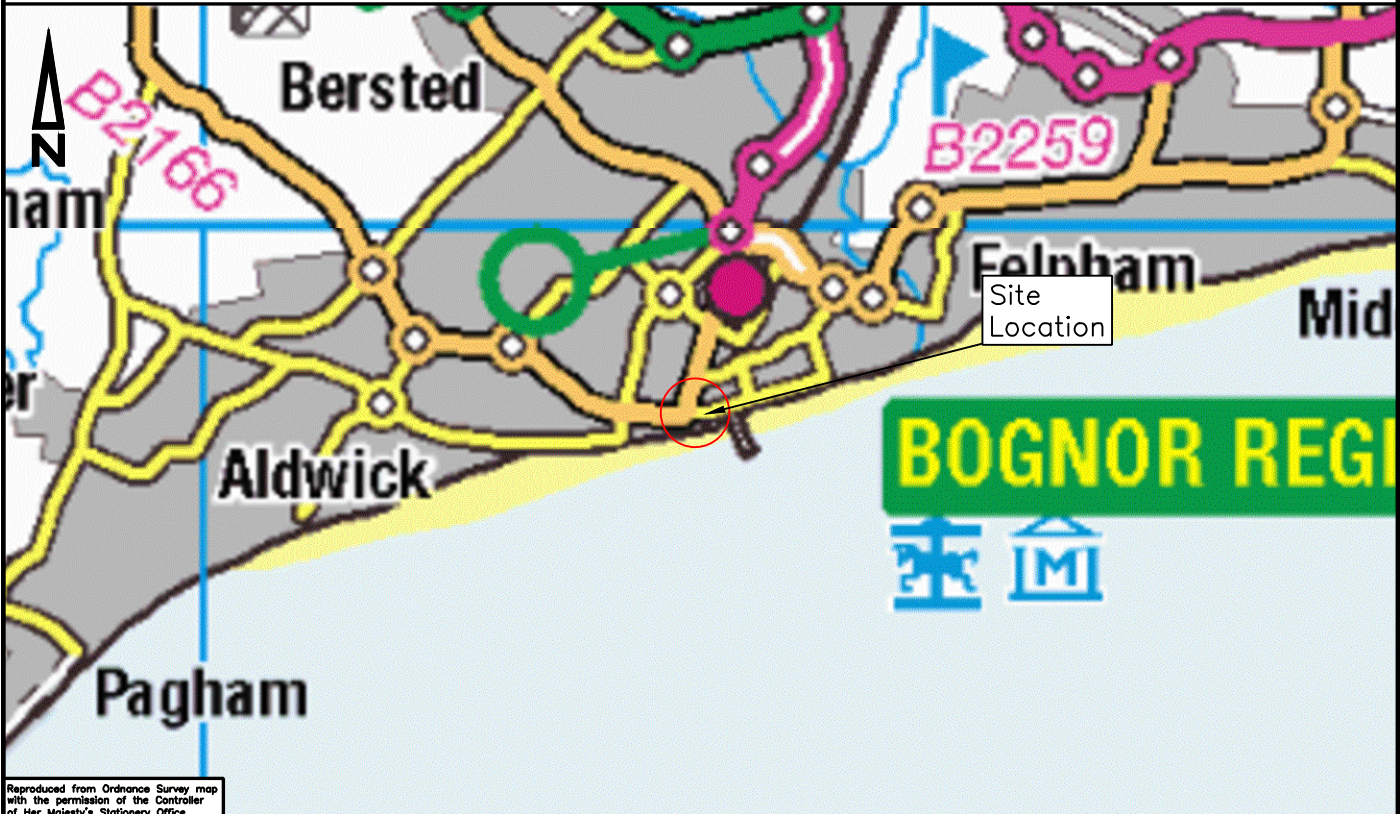
Enc:

CE Figure 9594/500 Figure 1 Site Location Plan
Drawing No 1179-(16)-100-02 Proposed Ground Floor Plan (by Ackroyd Lowrie)
Drawing No 1179-(16)-101-01 Proposed First Floor Plan (by Ackroyd Lowrie)
Drawing No 1179-(16)-102-01 Proposed Second Floor Plan (by Ackroyd Lowrie)
Drawing No 1179-(16)-103-01 Proposed Second Floor Plan B (by Ackroyd Lowrie)
Southern Water Public Sewer Records
Environment Agency Flood Data

Enclosures



Scale: 1:10,000



Scale: 1:50,000

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Job Title:
Proposed Change of Use
57 West Street
Bognor Regis, West Sussex
PO21 1XB

Drawing Title:
Site Location Plan

Client:
H & H North Limited

Drawn By
BT

Date Drawn
May 2024

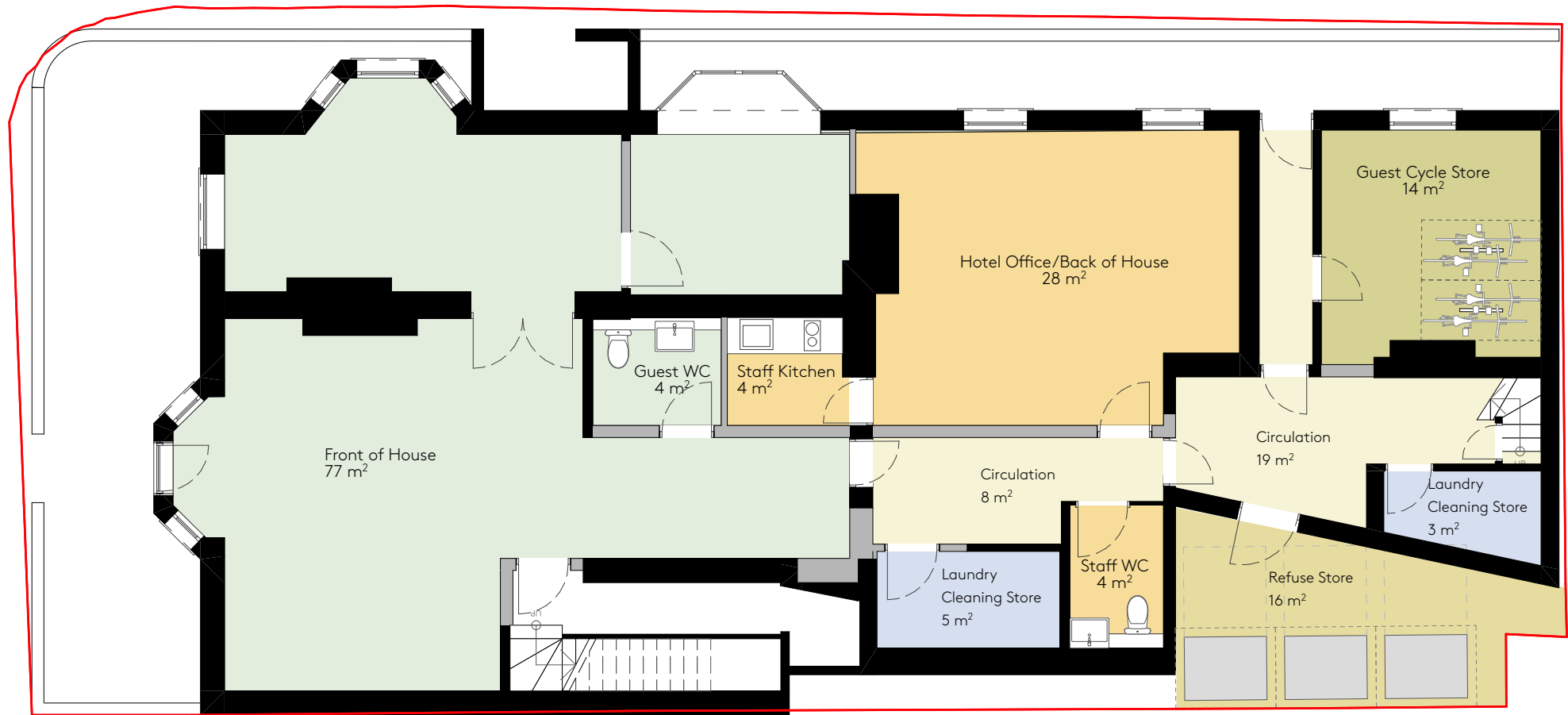
Checked By
SS

Drawing No.
9594/500 Figure 1

Drawing Status:	
FOR COMMENT	
FOR PLANNING	
FOR TENDER	
FOR APPROVAL	
FOR CONSTRUCTION	
AS BUILT	

Scale
As Shown (A4)

Revision
-





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KEY

— Site boundary
Existing structure
Proposed structure
Hotel Room

Circulation
0 1 5m
1:100



LOCATION

ISSUE

Rev.	Date	Change No.	Change Name
01	15/05/2025	03	Aparthotel Sketch Issue

PROJECT

1179 - Bognor Regis

CLIENT

H&H North Ltd

DRAWING NO.
1179- (16)-101

DRAWING
Proposed First Floor Plan

REVISION
01

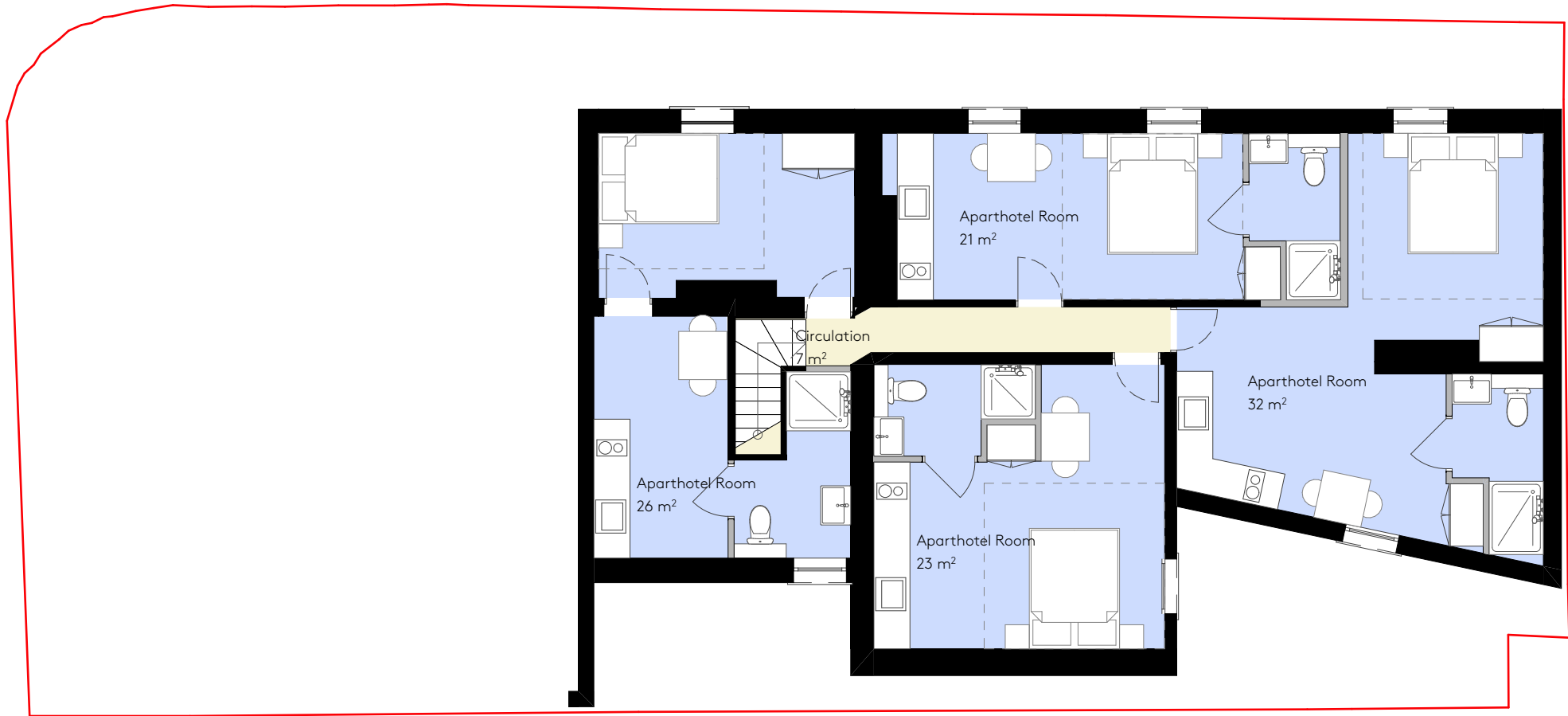
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Scale
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Current Stage
Planning

Date
15/05/2025

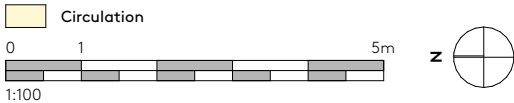


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KEY

- Site boundary
- Existing structure Hotel Room
- Proposed structure



LOCATION

ISSUE

Rev.	Date	Change No.	Change Name
01	15/05/2025	03	Aparthotel Sketch Issue

PROJECT

1179 - Bognor Regis

CLIENT

H&H North Ltd

DRAWING NO.
1179- (16)-102

DRAWING
Proposed Second Floor Plan

REVISION
01

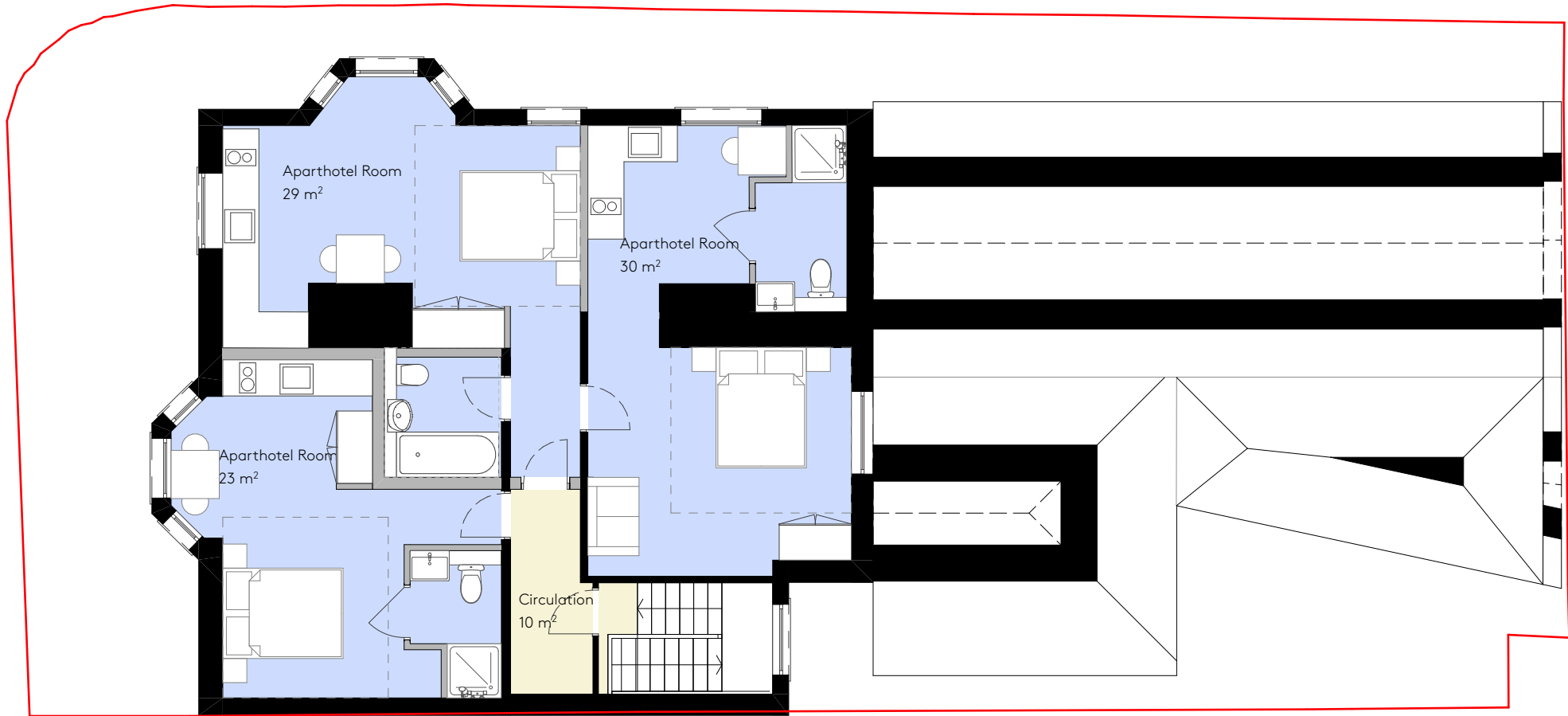
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BS

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Scale
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Current Stage
Planning

Date
15/05/2025



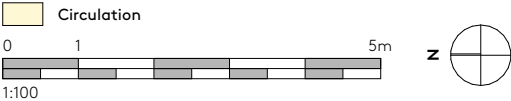
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KEY

- Site boundary
- Existing structure Hotel Room
- Proposed structure



LOCATION

ISSUE

Rev.	Date	Change No.	Change Name
01	15/05/2025	03	Aparthotel Sketch Issue

PROJECT

1179 - Bognor Regis

CLIENT

H&H North Ltd

DRAWING NO.
1179- (16)-103

DRAWING
Proposed Second Floor Plan B

REVISION
01

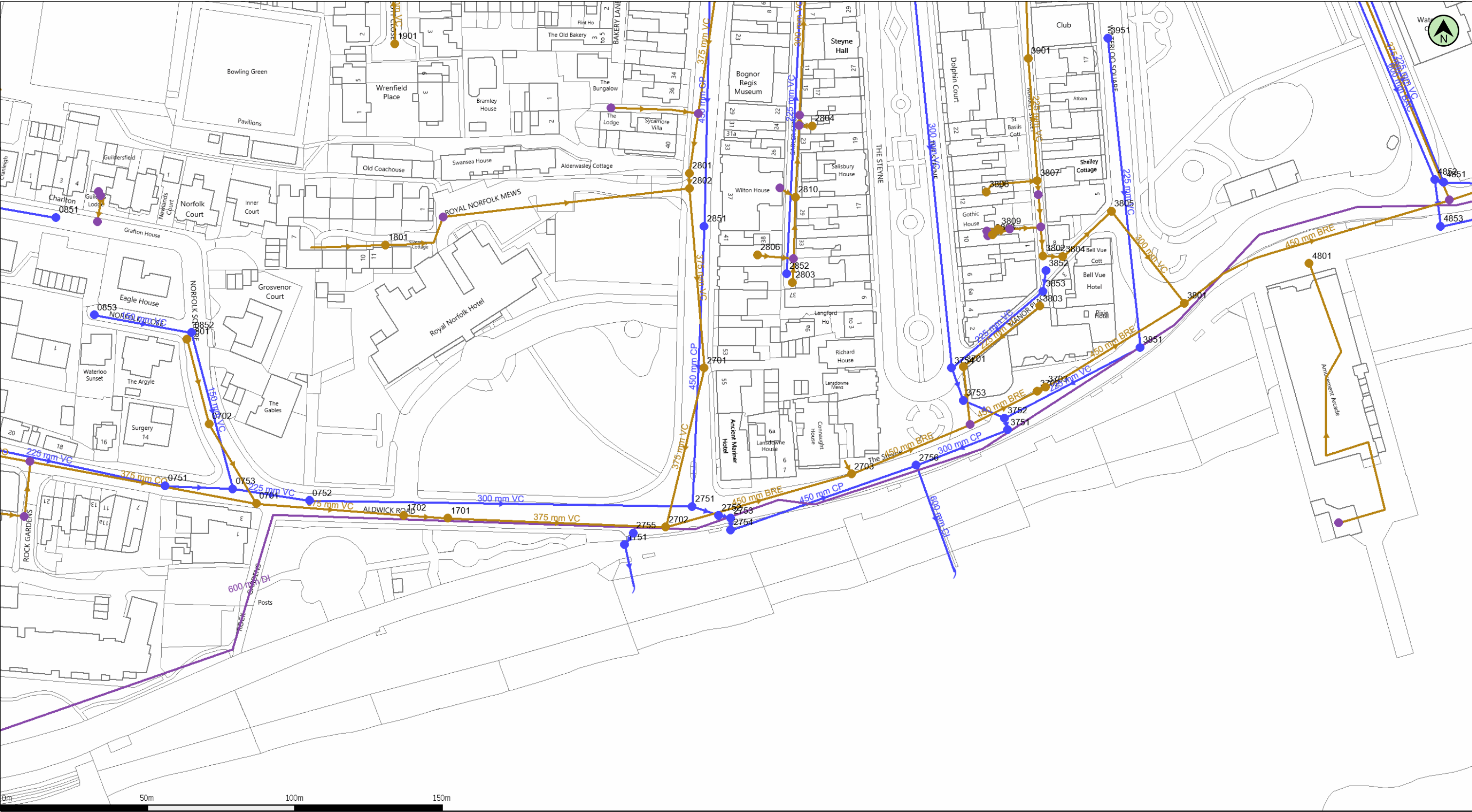
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AB

Scale
1:100@A3

Current Stage
Planning

Date
15/05/2025



(c) Crown copyright and database rights 2024 Ordnance Survey 100031673 Date: 21/05/24 Scale: 1:1250 Map Centre: 493237,98784 Data updated: 12/04/24 Our Ref: 1474870 - 1 Wastewater Plan A3

The positions of pipes shown on this plan are believed to be correct, but Southern Water Services Ltd accept no responsibility in the event of inaccuracy. The actual positions should be determined on site. This plan is produced by Southern Water Services Ltd (c) Crown copyright and database rights 2024 Ordnance Survey 100031673. This map is to be used for the purposes of viewing the location of Southern Water plant only. Any other uses of the map data or further copies is not permitted.

WARNING: BAC pipes are constructed of Bonded Asbestos Cement.

WARNING: Unknown (UNK) materials may include Bonded Asbestos Cement.

seed@coleasdon.com
9594 57 West Street



Flood risk assessment data

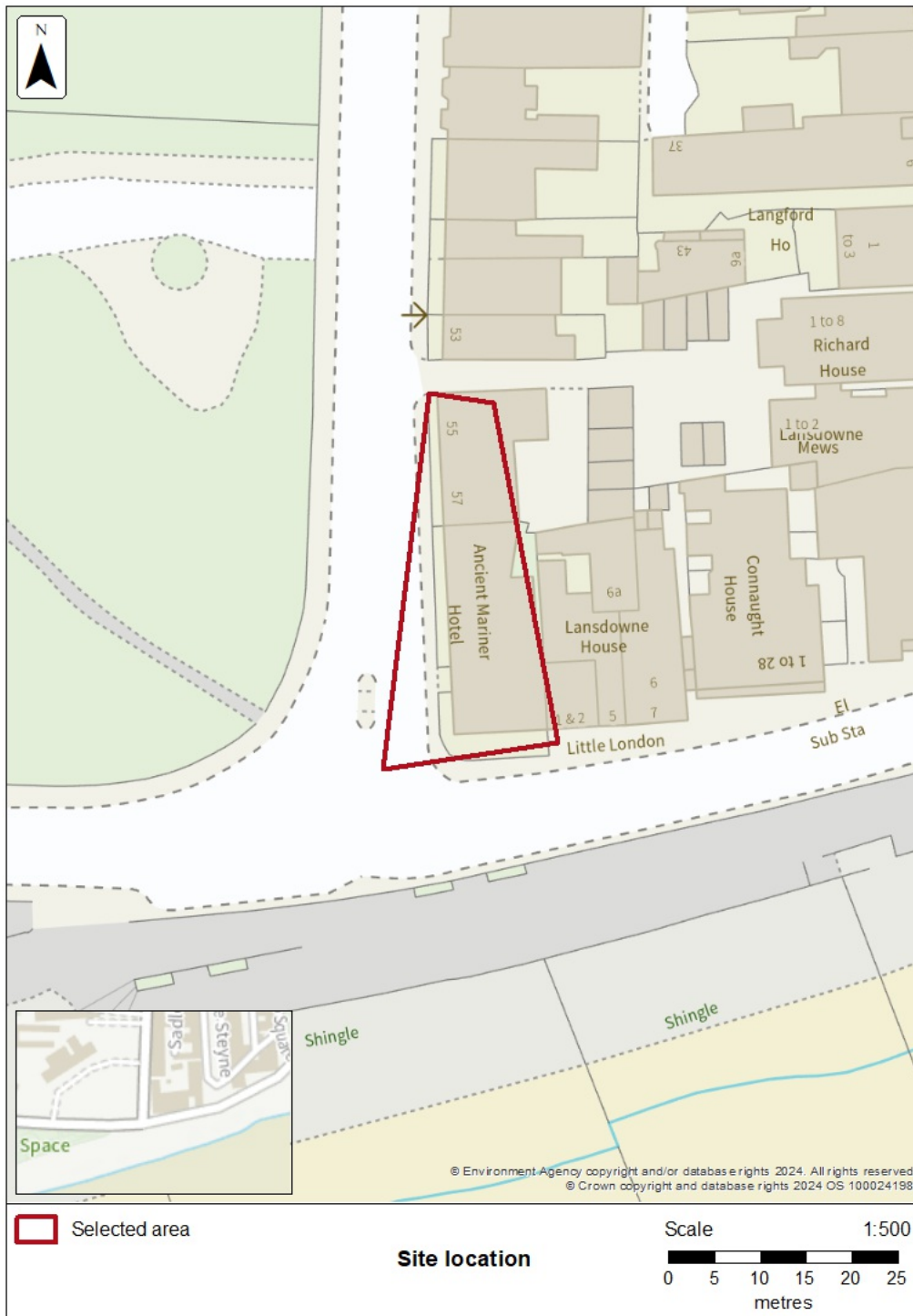
Location of site: 57 West Street, Bognor Regis, West Sussex, PO21

1XB Document created on: 24 May 2024

This information was previously known as a product 4.

Customer reference number: SSD360606

Map showing the location that flood risk assessment data has been requested for.



How to use this information

You can use this information as part of a flood risk assessment for a planning application. To do this, you should include it in the appendix of your flood risk assessment.

We recommend that you work with a flood risk consultant to get your flood risk assessment.

Included in this document

In this document you'll find:

- how to find information about surface water and other sources of flooding
- information on the models used
- definitions for the terminology used throughout
- flood map for planning (rivers and the sea)
- flood defences and attributes
- information to help you assess if there is a reduced flood risk from rivers and the sea because of defences
- modelled data
- climate change modelled data
- information about strategic flood risk assessments
- information about this data
- information about flood risk activity permits
- help and advice

Information that's unavailable

This document **does not** contain:

- historic flooding

We do not have historic flooding data for this location.

Please note that:

- flooding may have occurred that we do not have records for
- flooding can come from a range of different sources
- we can only supply flood risk data relating to flooding from rivers or the sea

You can contact your Lead Local Flood Authority or Internal Drainage Board to see if they have other relevant local flood information. Please note that some areas do not have an Internal Drainage Board.

Surface water and other sources of flooding

Use the [long term flood risk service](#) to find out about the risk of flooding from:

- surface water
- ordinary watercourses
- reservoirs

For information about sewer flooding, contact the relevant water company for the area.

About the models used

Model name: River Arun to East Head Coastal Model (2016)

Scenario(s): Defended tidal, undefended tidal, defended climate change tidal, undefended climate change tidal

Date: 9 April 2016

These models contain the most relevant data for your area of interest.

Terminology used

Annual exceedance probability (AEP)

This refers to the probability of a flood event occurring in any year. The probability is expressed as a percentage. For example, a large flood which is calculated to have a 1% chance of occurring in any one year, is described as 1% AEP.

Metres above ordnance datum (mAOD)

All flood levels are given in metres above ordnance datum which is defined as the mean sea level at Newlyn, Cornwall.

Flood map for planning (rivers and the sea)

Your selected location is in flood zone 3.

Flood zone 3 shows the area at risk of flooding for an undefended flood event with a:

- 0.5% or greater probability of occurring in any year for flooding from the sea
- 1% or greater probability of occurring in any year for fluvial (river) flooding

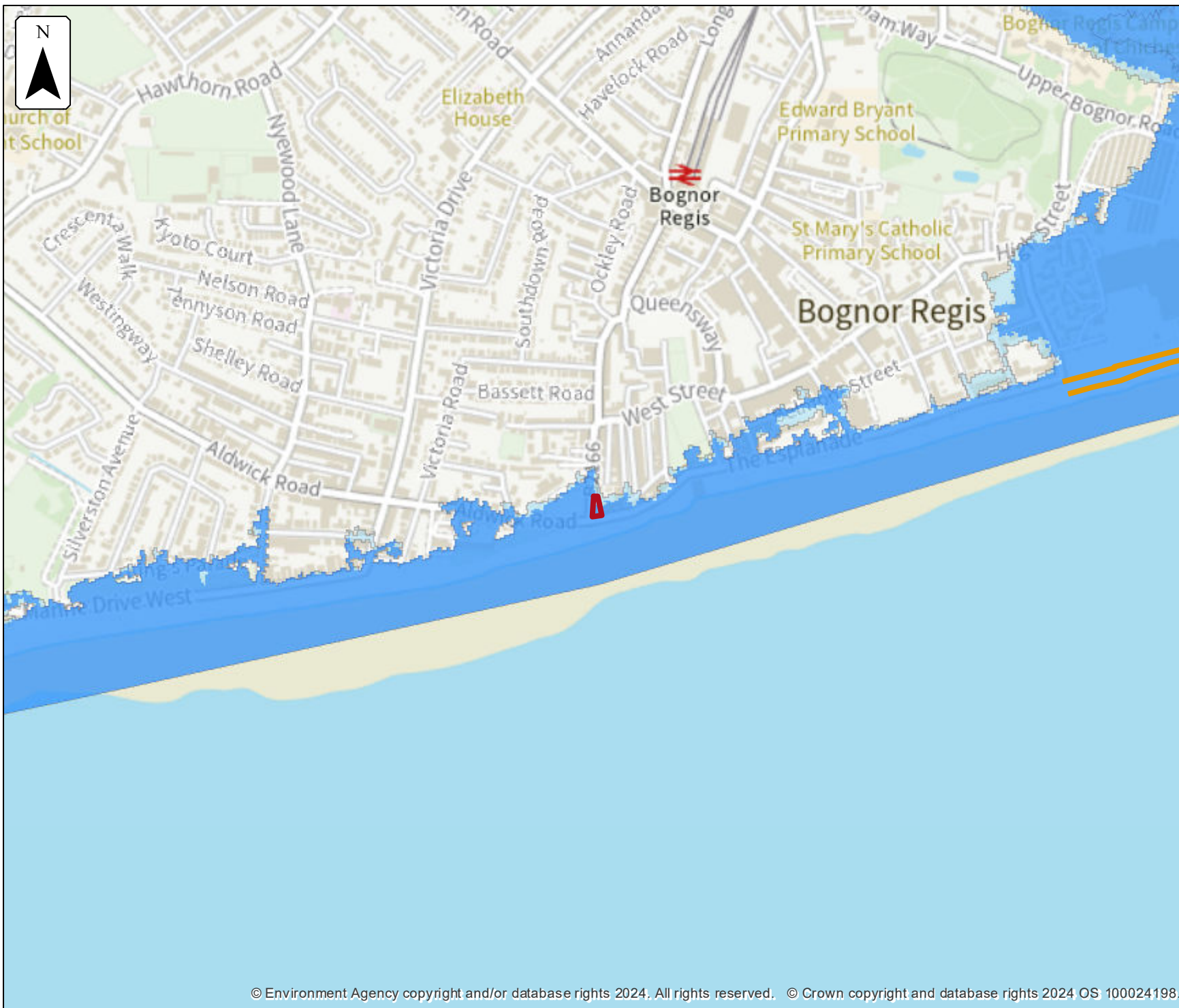
Flood zone 2 shows the area at risk of flooding for an undefended flood event with:

- between a 0.1% and 0.5% probability of occurring in any year for flooding from the sea
- between a 0.1% and 1% probability of occurring in any year for fluvial (river) flooding

It's important to remember that the flood zones on this map:

- refer to the land at risk of flooding and do not refer to individual properties
- refer to the probability of river and sea flooding, ignoring the presence of defences
- do not take into account potential impacts of climate change

The flood zones are not currently being updated. The last update was in November 2023. Some of the flood zones may have changed, however all source data is included in the models below.



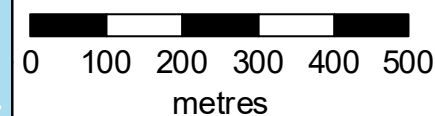
Flood map for planning

Location (easting/northing)
493232/98772

Scale
1:10,000

Created
24 May 2024

-  Selected area
-  Flood defence
-  Flood zone 3
-  Flood zone 2



Flood defences and attributes

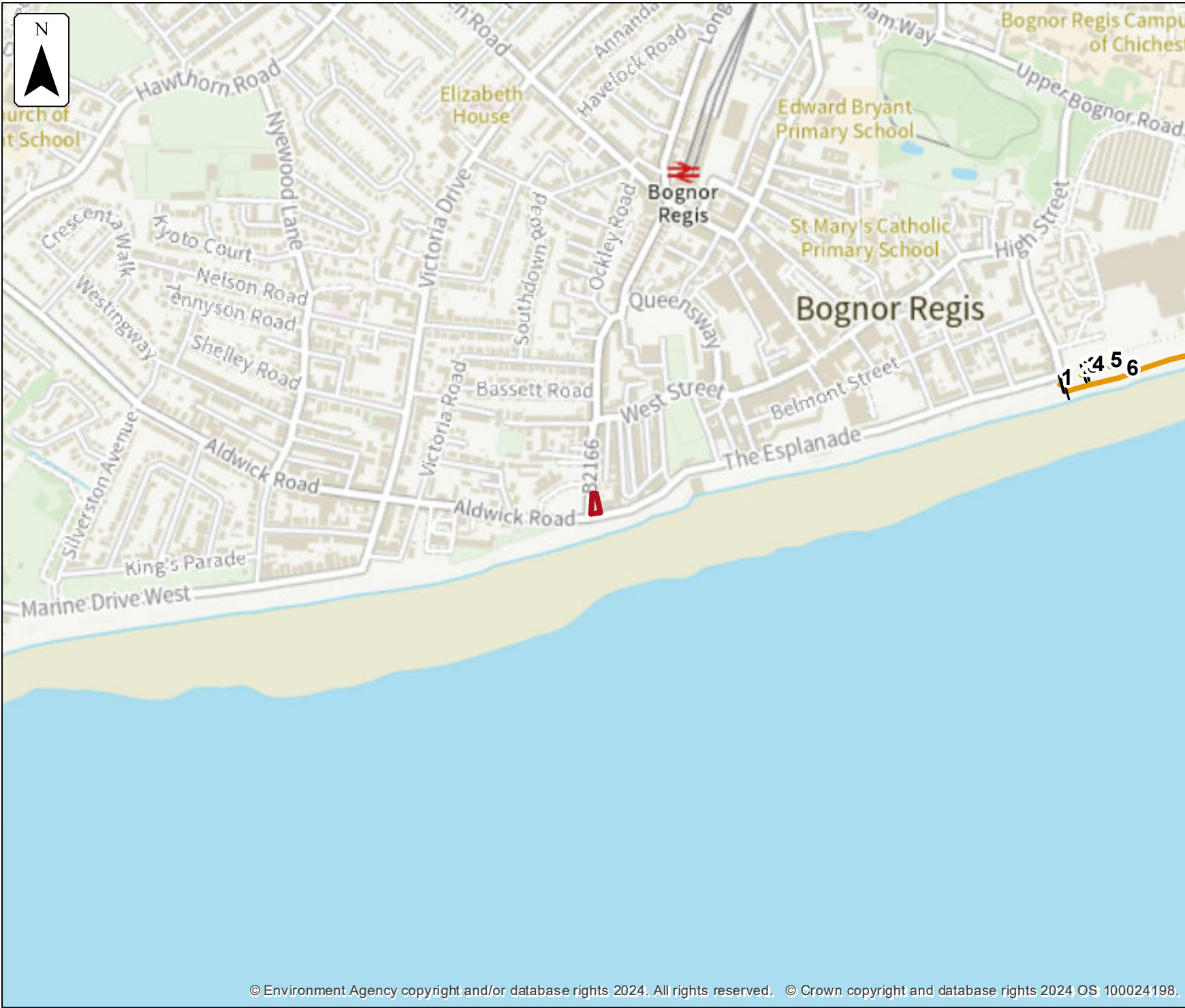
The flood defences map shows the location of the flood defences present.

The flood defences data table shows the type of defences, their condition and the standard of protection. It shows the height above sea level of the top of the flood defence (crest level). The height is in mAOD which is the metres above the mean sea level at Newlyn, Cornwall.

It's important to remember that flood defence data may not be updated on a regular basis. The information here is based on the best available data.

Use this information:

- to help you assess if there is a reduced flood risk for this location because of defences
- with any information in the modelled data section to find out the impact of defences on flood risk



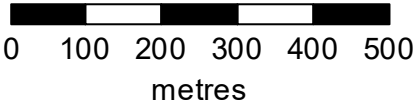
Flood defences

Location (easting/northing)
493232/98772

Scale
1:10,000

Created
24 May 2024

-  Selected area
-  Flood defence



Flood defences data

Label	Asset ID	Asset Type	Standard of protection (years)	Current condition	Downstream actual crest level (mAOD)	Upstream actual crest level (mAOD)	Effective crest level (mAOD)
1	411899	Demountable Defence			5.04	5.04	5.04
2	149261	Wall	10				6.50
3	332947	Demountable Defence			5.50	5.50	5.50
4	332946	Demountable Defence			5.50	5.50	5.50
5	332945	Demountable Defence			5.39	5.39	5.39
6	149096	Embankment	200				5.64

Any blank cells show where a particular value has not been recorded for an asset.

Modelled data

This section provides details of different scenarios we have modelled and includes the following (where available):

- outline maps showing the area at risk from flooding in different modelled scenarios
- modelled node point map(s) showing the points used to get the data to model the scenarios and table(s) providing details of the flood risk for different return periods
- map(s) showing the approximate water levels for the return period with the largest flood extent for a scenario and table(s) of sample points providing details of the flood risk for different return periods

Climate change

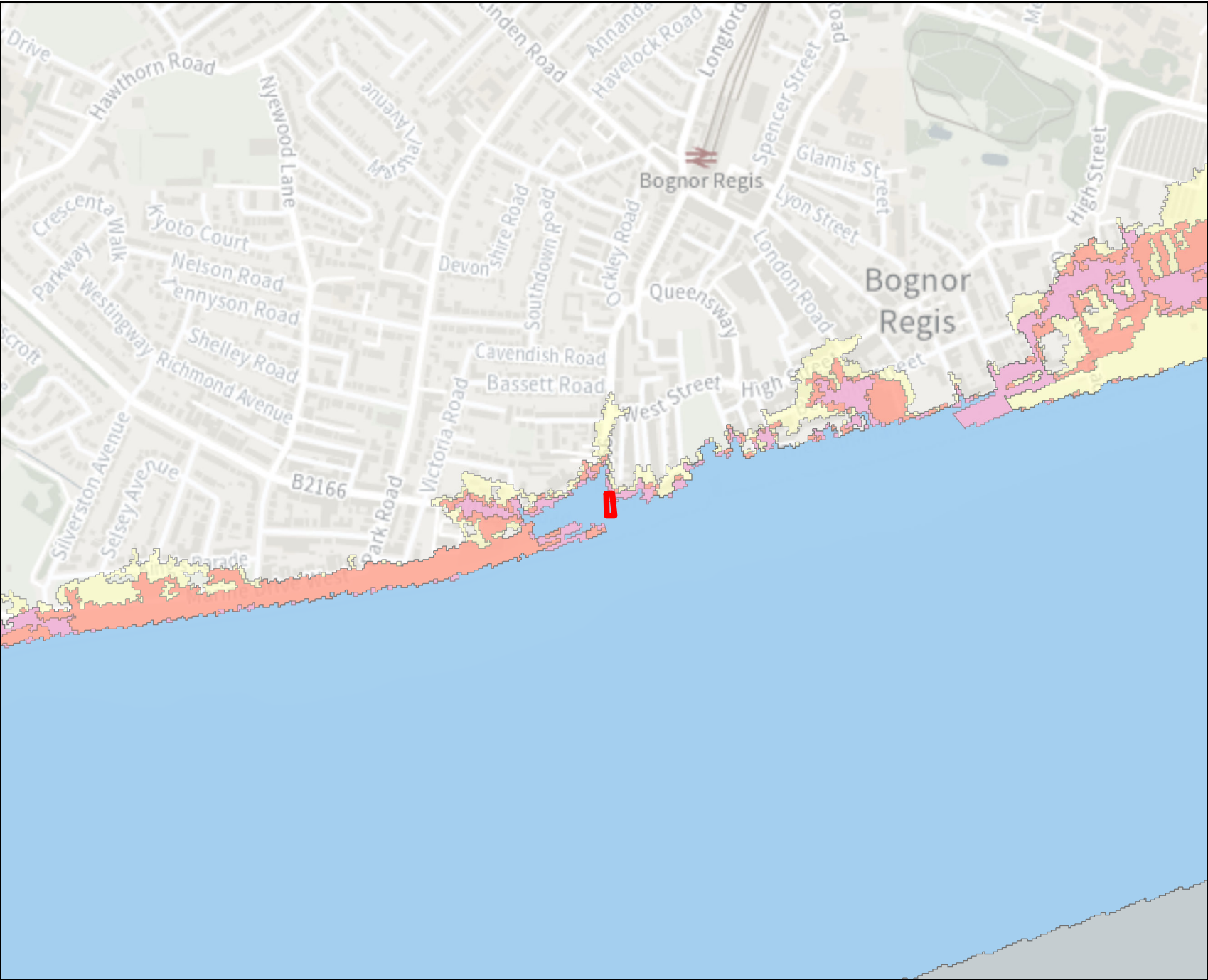
The climate change data included in the models may not include the latest [flood risk assessment climate change allowances](#). Where the new allowances are not available you will need to consider this data and factor in the new allowances to demonstrate the development will be safe from flooding.

The Environment Agency will incorporate the new allowances into future modelling studies. For now, it's your responsibility to demonstrate that new developments will be safe in flood risk terms for their lifetime.

Modelled scenarios

The following scenarios are included:

- Defended modelled tidal: risk of flooding from the sea where there are flood defences
- Undefended modelled tidal: risk of flooding from the sea where flood defences have been removed
- Defended climate change modelled tidal: risk of flooding from the sea where there are flood defences, including estimated impact of climate change
- Undefended climate change modelled tidal: risk of flooding from the sea where flood defences have been removed, including estimated impact of climate change

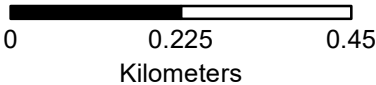


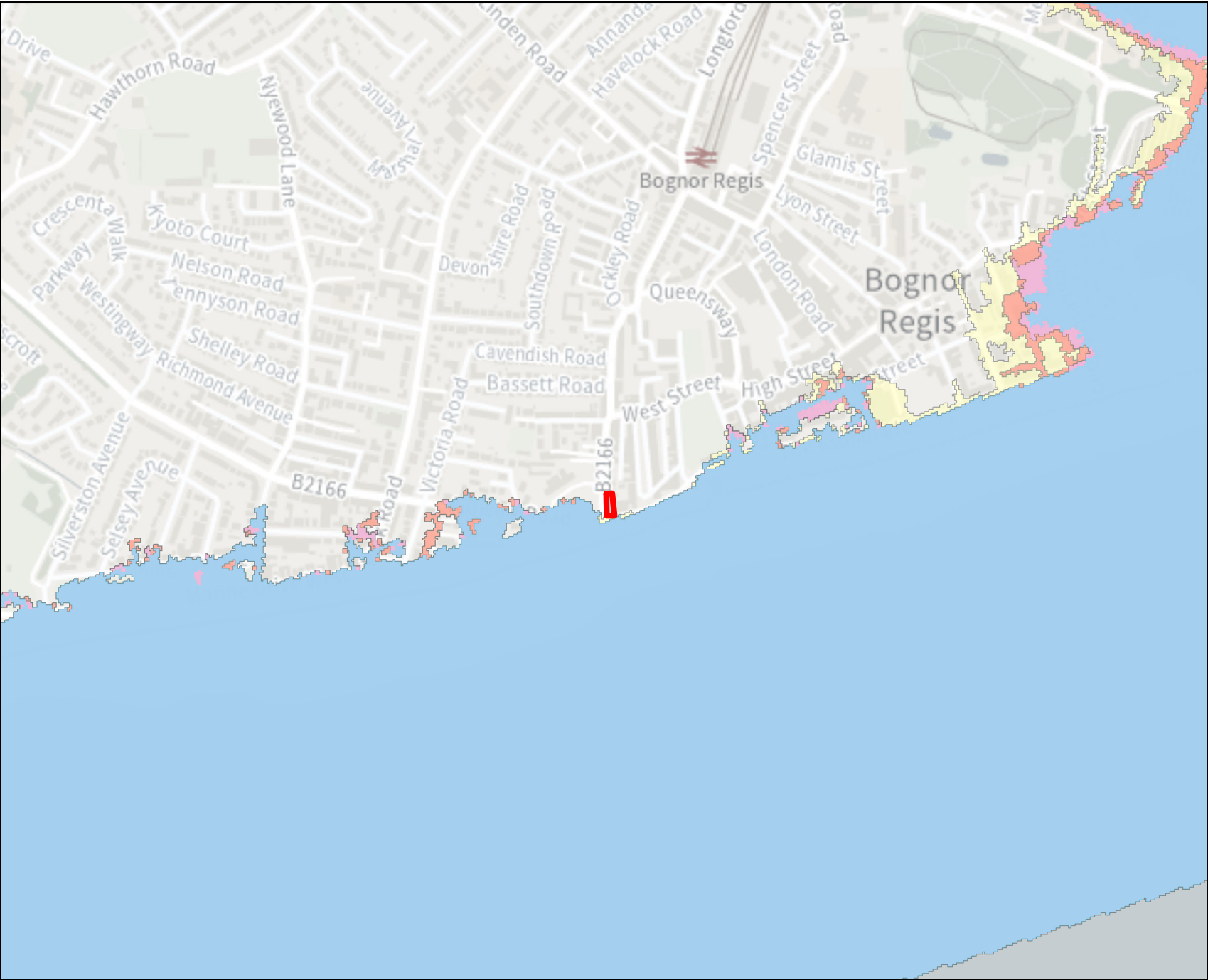
Legend

-  Site Boundary
-  0.5% AEP (Defended Tidal)
-  0.1% AEP (Defended Tidal)
-  0.5% AEP (2070) (Defended Tidal)
-  0.5% AEP (2115) (Defended Tidal)

Annual Exceedance Probability (AEP) The probability of a flood of a particular magnitude, or greater occurring in any given year.

Scale: 1:10,000



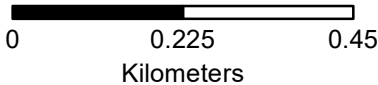


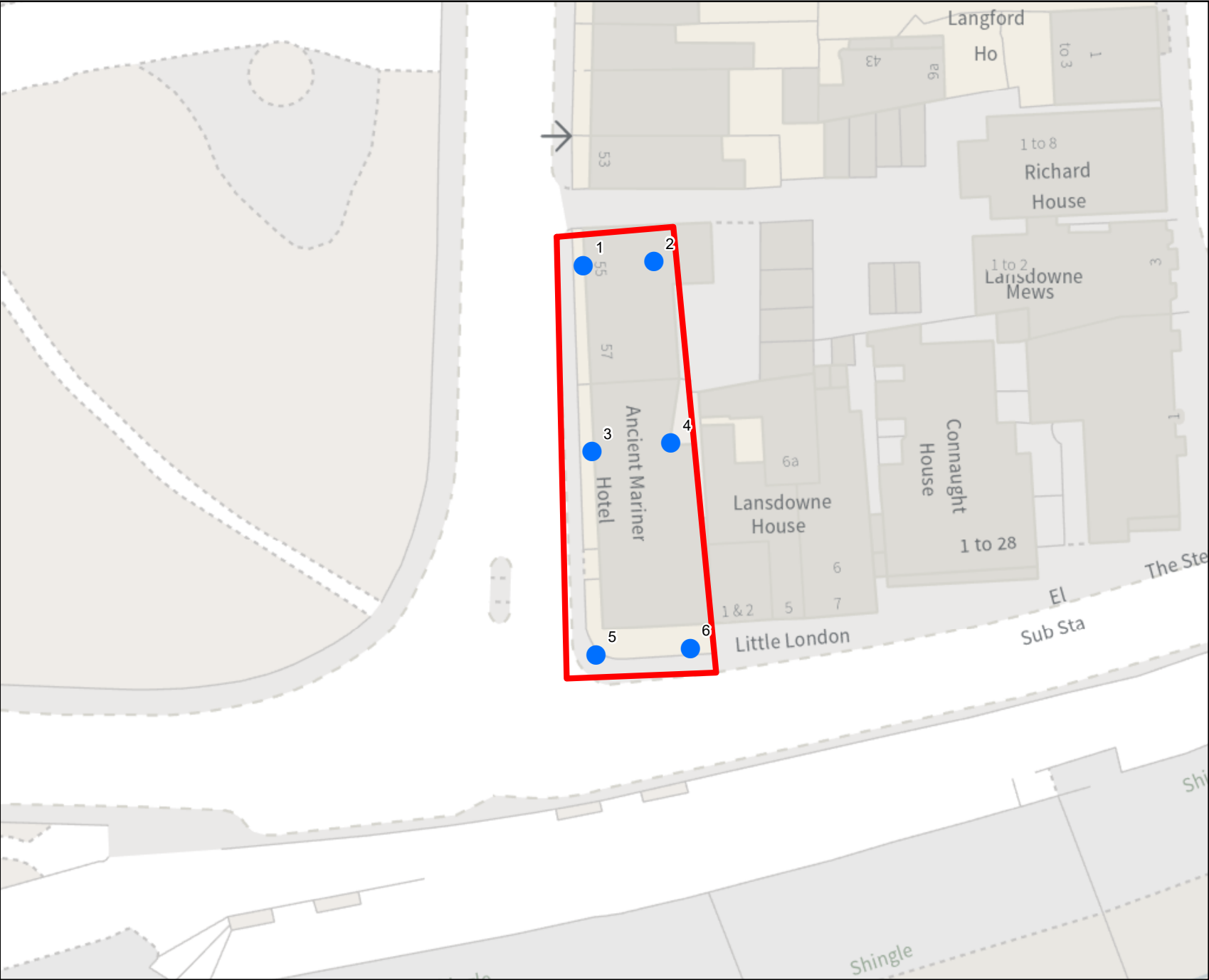
Legend

-  Site Boundary
-  0.5% AEP (Undefended Tidal)
-  0.1% AEP (Undefended Tidal)
-  0.5% AEP (2070) (Undefended Tidal)
-  0.5% AEP (2115) (Undefended Tidal)

Annual Exceedance Probability (AEP) The probability of a flood of a particular magnitude, or greater occurring in any given year.

Scale: 1:10,000





Environment Agency

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Legend

 Site Nodes

 Site Boundary

Annual Exceedance Probability (AEP) The probability of a flood of a particular magnitude, or greater occurring in any given year.

Scale: 1:500



00.010.02

Kilometers

Product 4 Flood Risk Data Requested by: Ben Thornton

Site: 57 West Street, Bognor Regis, West Sussex, PO21 1XB

Table 1: Water Levels: Tidal Undefended

Node Ref	NGR		Modelled Flood Levels in Metres AOD			
			Undefended Annual Exceedance Probability			
	Eastings	Northings	0.5%	0.5% (2070)	0.5% (2115)	0.1%
1	493230	98793	-	-	-	-
2	493237	98793	-	-	-	-
3	493231	98775	-	-	-	-
4	493238	98776	-	-	-	-
5	493231	98756	-	-	-	-
6	493240	98757	-	-	4.90	-

Table 2: Water Levels: Tidal Defended

Node Ref	NGR		Modelled Flood Levels in Metres AOD			
			Defended Annual Exceedance Probability			
	Eastings	Northings	0.5%	0.5% (2070)	0.5% (2115)	0.1%
1	493230	98793	5.45	5.60	5.76	5.56
2	493237	98793	-	5.60	5.77	5.56
3	493231	98775	5.45	5.60	5.76	5.56
4	493238	98776	5.45	5.60	5.77	5.56
5	493231	98756	5.45	5.60	5.77	5.56
6	493240	98757	5.46	5.61	5.78	5.56

Table 3: Water Depths: Tidal Undefended

	NGR		Modelled Flood Depths in Metres			
			Undefended Annual Exceedance Probability			
Node Ref	Eastings	Northings	0.5%	0.5% (2070)	0.5% (2115)	0.1%
1	493230	98793	-	-	-	-
2	493237	98793	-	-	-	-
3	493231	98775	-	-	-	-
4	493238	98776	-	-	-	-
5	493231	98756	-	-	-	-
6	493240	98757	-	-	0.17	-

Table 4: Water Depths: Tidal Defended

	NGR		Modelled Flood Depths in Metres			
			Defended Annual Exceedance Probability			
Node Ref	Eastings	Northings	0.5%	0.5% (2070)	0.5% (2115)	0.1%
1	493230	98793	0.23	0.38	0.53	0.33
2	493237	98793	-	0.13	0.29	0.08
3	493231	98775	0.27	0.42	0.58	0.37
4	493238	98776	0.23	0.38	0.54	0.33
5	493231	98756	0.34	0.49	0.65	0.44
6	493240	98757	0.36	0.50	0.68	0.46

All levels taken from: Arun to East Head Model 2016, completed by JBA Consulting

Produced on: 24/05/2024

*** The flood risk data provided is based on existing EA hydraulic models for existing 0.5% annual probability events with an allowance for climate change. Please note the climate change allowances provided are not up to date. These were updated on 27 July 2021.**

You should refer to 'Flood risk assessments: climate change allowances' for the most up to date allowances. You will need to undertake further assessment of future flood risk using different allowances to ensure your assessment of future flood risk is based on best available evidence.

There is no additional information or health warnings for these levels/depths or the model from which they have been produced.

Strategic flood risk assessments

We recommend that you check the relevant local authority's strategic flood risk assessment (SFRA) as part of your work to prepare a site specific flood risk assessment.

This should give you information about:

- the potential impacts of climate change in this catchment
- areas defined as functional floodplain
- flooding from other sources, such as surface water, ground water and reservoirs

About this data

This data has been generated by strategic scale flood models and is not intended for use at the individual property scale. If you're intending to use this data as part of a flood risk assessment, please include an appropriate modelling tolerance as part of your assessment. The Environment Agency regularly updates its modelling. We recommend that you check the data provided is the most recent, before submitting your flood risk assessment.

Flood risk activity permits

Under the Environmental Permitting (England and Wales) Regulations 2016 some developments may require an environmental permit for flood risk activities from the Environment Agency. This includes any permanent or temporary works that are in, over, under, or nearby a designated main river or flood defence structure.

[Find out more about flood risk activity permits](#)

Help and advice

Contact the Solent and South Downs Environment Agency team at ssdenquiries@environment-agency.gov.uk for:

- [more information about getting a product 5, 6, 7 or 8](#)
- general help and advice about the site you're requesting data for