

From: Carol Reynolds
Sent: 10 November 2014 15:50
To: Anita Gardner
Subject: RE: Planning Consultation on: AB/107/14/PL

Dear Anita,
Yes I think that this would be reasonable, although it may be preferable for it to be prepared earlier. I am cogent of the Christmas season fast approaching.
Best wishes
Carol

From: Anita Gardner
Sent: 10 November 2014 15:46
To: Carol Reynolds
Subject: RE: Planning Consultation on: AB/107/14/PL

Dear Carol,
Thanks for your prompt response. This application is retrospective. Would it be reasonable to request that the provision of a Noise Management Plan is conditioned to be submitted for consideration within 2 or 3 months of any approval date?
Regards
Anita

Anita Gardner | Principal Planner, Planning Department, Arun District Council | Location: First Floor, Arun Civic Centre, Maltravers Road, Littlehampton, BN17 5LF
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From: Carol Reynolds
Sent: 10 November 2014 15:37
To: Anita Gardner
Subject: RE: Planning Consultation on: AB/107/14/PL

Dear Mrs Gardner,

The above enquiry was passed to me for comment on Friday 7th November. Although I note the deadline for response as 23rd October, I note representations from neighbours who complain re noise generated from the use of this premises and from food delivery vehicles and also inadequate facility for waste disposal.

Environmental Health Comment: We would object to this development unless a suitable Noise Management Plan has been put in place. The aim of the Noise Management Plan should be to put in place reasonable measures to reduce the noise impact of sources associated with the premises. Since people are generally less tolerant of avoidable noise, particular attention must be paid to reducing or eliminating avoidable noise. The following table lists some of the issues which may have to be considered when preparing a noise management plan (NMP) and should be used as an **aide memoir** for preparing the NMP under the headings in the table below. The table is not exhaustive.

Premises known as

Source	Possible effects on impact	Mitigation to consider
Inside music noise, films (etc)	Hours and no. of events	Specify hours and consider how often
	Volume	Control live or recorded music, so that this does not cause nuisance to neighbouring property and stops at a reasonable time eg 22:00 hours . Carry out supervisor patrols
	Doors and Windows	Keep closed at all or certain times/self-closers
	Location of speakers	Away from doors/windows.
	Location of source	Avoiding conservatories or near large single glazed areas or external access doors
	Bass control	Limit
Outside music	Hours	Restrict hours and avoid later times. Supervise/check. Use signs
	Volume	Control live or recorded
	Direction of speakers	Point away from residents
	Location of speakers	As far away from noise sensitive as possible
Gardens and play areas	Children and customer noise	Supervisor patrols Consider orientation and screening of any equipment
	Bouncy castle pumps etc.	
Customers and Car Parks	Radios	Signage. Supervisor patrols. No stereo car rule.
	"Late" hour access	
	Loitering and smoking outside of the premises	
Deliveries		See point 3 below
Complaint	Response and attitude	Consider neighbour liaison approach

Signed:
Premises Owner

Date:

It is also advised that the Noise Management Plan is regularly reviewed and updated

1. Inside Music Noise

Often the bass elements are noticeable outside, close to the premises and inside nearby premises. Good management control to keep doors and windows closed and control hours and volumes. Consideration of location of loudspeakers. Warn neighbours in advance of special events which might have a greater potential for disturbance. Carry out regular checks at the boundary of the nearest noise sensitive properties

2. Outside Music Noise

Outside music can very easily cause a nuisance to nearby neighbours. The nuisance potential is closely linked to volume, hours of use and number of times a year. Special events such as wedding receptions may need careful planning and thought, including liaison with nearby occupiers.

3. Deliveries and refuse collections

Deliveries and collections are noisy e.g. the refrigeration units on delivery vehicles The most effective way of minimising impact is to ensure that they take place at reasonable times on a weekday

4. Gardens areas

Gardens are an important feature of many premises and their use may be difficult to control. Sensible precautions such as restriction on the hours of use may help as can supervision.

5. Customers and Car Parking

Signs which emphasise the need to refrain from shouting, slamming car doors, sounding horns and loud use of vehicle stereos and anti-social behaviour should be considered.

6. Complaints

The importance of a sympathetic and polite response to complaints cannot be over emphasised. Many problems can be defused by the right attitude and response. Letting neighbours know that you are willing to meet with them to discuss issues can help maintain relations and assists with neighbour tolerance. The Council will offer to assist by providing Officer presence at any residents meetings if all parties feel this to be beneficial.

Thank you

Carol Reynolds | Senior Environmental Health Officer, Arun District Council | Location: Arun Civic Centre, Maltravers Road, Littlehampton, BN17 5LF

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206736

Logged under Road File as no Brooklands listed separately

Helen

From: planning.responses@arun.gov.uk [<mailto:planning.responses@arun.gov.uk>]

Sent: 06 November 2014 13:33

To: EH Planning Consultations

Subject: Planning Consultation on: AB/107/14/PL

To: Environmental Health - Graham Evans/Sarah Meeten

**NOTIFICATION FROM ARUN DISTRICT COUNCIL
Town & Country Planning Act 1990 (as amended)**

Town and Country Planning (Development Management Procedure) (England) Order 2010 (as amended)

Planning Permission

APPLICATION NO: AB/107/14/PL

Registered: 24th September 2014

Site Address: Brooklands Priory Lane Arundel BN18 0BG

Grid Reference: 500596 106055

Description of Works: Change of use from dwelling house (C3 Dwelling House) to holiday let (Sui Generis).

The Council have received the above application. I shall be pleased to receive any observations you may wish to make.

[Click here to view the application details](#)

Should you have any comments to make, these should be sent by replying to this email by 23-OCT-14.

You can also monitor the progress of this application through the Council web site: www.arun.gov.uk/planning

Please be aware that any comments you may make will be available on our website so please do not insert personal details or signatures on your reply.

In the absence of a reply within the period stated, I shall assume that you have no observations to make.

The application will be determined having regard to the development plan policies (if any are relevant) and other material considerations. The development plan can be accessed via the website as can the leaflet which deals with material planning considerations.

Should the application go to appeal the Planning Inspectorate will publish any comments made to the Council on their website:

www.planningportal.gov.uk/planning/appeals/ but they will protect personal details.

The officer dealing with this application is Mrs A Gardner who can be contacted on telephone number 01903 737529.

Regards
Planning Officer

generated email

